**Gulfjobseeker.com CV No:** **1276380**

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**OBJECTIVE: To further my professional career where I can utilize my skills and technical knowledge that will make a strong contribution in a well-established company**

**WORK EXPERIENCES**

* **Business System Analyst**

**Emerson Electric Asia Ltd, ROHQ; Ayala Ave, Makati City, Philippines (April 2011-February 24, 2014)**

**Major Responsibilities:**

* Provides technical database support through email, phone and chat.
* Troubleshoots configurator errors encountered by customers in JDE and Oracle Business System for Differential Pressure Level, Flow and Pressure Model products
* Provides high quality and timely daily product configuration support for product models in databases, Toolkit, JDE and Oracle.
* Generates Logic and Program Rules in the database based on Design Product Documents
* Generates Remote Seal part numbers based from product model selections
* Assures product quality by locating and correcting bill of material (BOM) errors in Assemble to Order models by troubleshooting configurator rules using scripts and reports from the business system
* Maintains Engineering Drawings, route Engineering Change Orders for any changes in the Design, Structure and bill of material related to the products.
* Troubleshoots Redlight issues raised by Manufacturing and provides quality analysis, DMAIC, for resolutions
* Uses tools provided to efficiently maintain legacy models and create new models in business systems. (i.e. Excel, Macro, QTP, Browser, Citrix)
* Evaluates problems reported by Sales, Engineering, Technical Support and customers who use Instrument Application software for proper instrument selection
* Coordinates with Manufacturing, Product, Marketing and Design Engineering for any changes in the products with technical configurator.
* Participates on projects for any new product release and product option release that needs database updates
* Keep tracks on CRM Demands for daily work updates.

* **On-the-Job Trainings**
* **MOOG Controls Philippines Inc. (220 hrs; August 17,2009-December 23, 2009)**

**Materials, Process & Environmental Engineering Department**

Baguio Economic Zone, Philippines

* Consolidated all chemical usage of the plant and creatively recommended procedures for proper chemical waste disposal. Assisted in the analysis of metals.
* **Coca-Cola Bottler’s Philippines Incorporated**

**Ilagan Branch (220 hrs; December 2008-May 2009):Quality Control Department**

, Philippines

* Worked as assistant to Quality Assurance Analyst- maintained daily standard operation procedures for plant operation from start up to finished goods thru product tests of gas volume; Brix; process temperature, level and pressure. Assisted in the analysis of wastewater effluents

## PROFESSIONAL SKILLS & KEY COMPETENCIES

* Equipped with Oracle, JDEdward Systems, and Instrument Selection applications; Oracle Configurator Developer; Program Rules and Logic applications.
* Equipped with Laboratory procedures, Quality Analysis and Standards
* Proficient in MS Word, Outlook, Excel, Project, Visio and Powerpoint Applications
* Excellent communication skills
* Familiar on generating quotes and proposal for proper instrument selections
* Background in instrumentation and control applications (Pressure, Flow, Temperature, Level); knowledgeable in DP Level applications
* High leadership and teamwork dedication
* Competent, adoptable and dynamic
* Creative, with good analytical skills, Engineering and Technical analysis, organizing, planning and decision making
* Proficient in multitasking.

## PERSONAL INFORMATION

 Age: 26

 Date of Birth: July 19, 1987

 Civil Status: Single

## EDUCATIONAL BACKGROUND

 **Bachelor of Science in Chemical Engineering (2004-March 2010)**

 Saint Louis University, Baguio City, Philippines

## ACHIEVEMENTS

* **Licensed Chemical Engineer, Philippine Regulatory Commissions, Philippine Institute of Chemical Engineers**
* **Employee Associate of the Month (at certain periods)**
* **Winner of THQ-Best Undergraduate Thesis held at Nueva Vizcaya, and sponsored by University of the Philippines, Los Baños, Mycological Society of the Philippines**
* **Academic Dean’s Lister (AY-2004-2005; AY-2005-2006)**

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