### D:\My Details\Passport photo with Cort1.jpg Venkata

### [Venkata.216692@2freemail.com](mailto:Venkata.216692@2freemail.com)

Objective

To obtain responsible and growth oriented position in IT and challenging environments that will utilize and strengthen my skills in your esteemed organization. Proven ability to build a profitable relationship with customers and key decision makers alike.

**Professional profile**

* Extensive experience in installation, administration and networking in various environments.
* Thorough knowledge of Windows Vista; Windows XP; Windows 2000 Server; Windows Server 2003; Windows Server 2008; Windows Server 2012; DOS; OS/2; TCP/IP; Norton Ghost; Blackberry Enterprise server 5.0.
* Active Directory Services; Active Directory Group Policy Objects (GPO); Group Policy Management Console (GPMC); DHCP; WINS; Terminal Server and DNS.

Technical Skills

**System Administrator**

* Installation, configuration and troubleshooting Windows Servers 2003/2008/2012
* Registering users, groups and assigning them with different access rights and roles
* Installing, configuring and troubleshooting servers of Active Directory, DNS, DHCP and Terminal Server.
* Installing and configured Server 2003/2008 for Thin clients
* Managing Exchange server 2003
* Managing users and Groups in Windows 2000/2003/2008/2012
* Managing Black berry Enterprises Server
* Installing, Configuring& Troubleshooting IMAP, POP Email Protocols in Microsoft Outlook 2003/2007/2010/2013
* Configuring and troubleshooting different types of Routers and Access Points

**Operating Systems**

* Installing and configuringvarious types of Operating System Windows XP/Vista/7/8, Server 2003/2008/2012,Linux and Mac

**Sonic Fire Wall**

* Configuring and Maintaining TZ210
* Configuring Sonic wall as DHCP Server
* Configuring & Establishing VPN Tunnels.
* Network Monitoring & redistricting user’s for browsing

**Networking Skills**

* Networking Essentials such as Topologies, Ethernet Cabling
* LAN, CAN and MAN Topologies
* ISO/OSI Layers, IP Addressing
* User profile & windows clients

**Hardware Skills**

* System Assembling and Disassembling
* Installing all types of Printers, Scanners and Projectors
* Breaking of CMOS password
* Breaking windows passwords by using 3rd party tools
* Various Methods of Removing Virus
* System Utilities and Troubleshooting

**Packages**

* MS Office 2003/2007/2010/2013
* Basic knowledge in My SQL and PHP

Education Portfolio

**Professional**

* Bachelor of Science (Computer Science) in KGRL Degree from PG College Bhimavaram affiliated to Andhra University in March 2009

**Academic**

* Intermediate from Visakha Dairy Junior College Vishakhapatnam affiliated to Andhra University in March 2006
* Matriculation from ZPH School (Uppuluru) in March 2004

**Technical Courses**

* MCSE & MCITP, CCNA, Linux, Exchange Server 2003 and Hardware courses from Sun Marss Institute Ameerpet Hyderabad in October 2009
* PGDCA course from Software Institute of Computer Education (A+) in March 2009

Professional experience

**In Dubai:**

* **Company Name:** Todaily FZ LLC, Dubai Media City, Dubai

**Designation:** IT Specialist

**Duration:** June 2014 to present

**Accountability**

* Manage and Troubleshooting of Windows server 2008
* Installing, Configuring & Troubleshooting IMAP, POP Email Protocols in Microsoft Outlook 2007/2013
* Managing daily automated backup of all servers and weekly manual backups of workstations
* Support for DNP software which is used for print newspapers
* Monitoring and troubleshooting of all remote located stations through TeamViewer and reporting daily status to manager
* Complete L1 and L2 support for systems and network of the company
* Preparing weekly and monthly reports and reporting to manager
* Maintain record of daily problems and remedial action taken, and installation activities and reporting to manager
* Develop training materials and procedures, and train clients in the proper use of the applications
* Answer clients inquiries regarding software using for print newspapers and resolve problems

**In India:**

* **Company Name:**Mas Call Net India Private Limited

**Designation:** Senior System Administratorfrom

**Duration:** March 2012 to February 2013 and July 2013 to January 2014

**Accountability**

* Maintenanceand Troubleshooting ofWindows server2008/2012
* Installing, Configuring & Troubleshooting IMAP, POP Email Protocols in Microsoft Outlook 2007/2010
* Scheduling and Monitoring daily, weekly and monthly backup ofall servers
* Sharingdaily, weekly and monthly reportswith Head office through mailing
* Installing, configuring & troubleshooting Terminal server on windows 2003/2008 server along with user access permissions
* Configuring and troubleshooting shared drives along with user/group wise permissions
* RemoteTroubleshooting of software issues on client machines
* Configuring and troubleshooting ADSL wireless router with different type of connections
* Configuring & troubleshooting PRI card in Vicidial/Osdial Linux based server with PRI lines by using Asterisk technology
* Installing, configuring & troubleshooting soft-phones in workstations with SIP accounts
* Installing and troubleshooting of different branded Projectors
* Managed total Branch Servers, systems and IT infrastructure with the help of two Desktop engineers
* **Company Name:** Fusionet Solutions

**Designation:**System Administrator

**Duration:**February 2011 to March 2012

**Accountability**

* Installation & maintenance of Windows Server NT& 2000/2003/2008 DNS, DDNS, DHCP and WINS Servers.
* Checking daily health of all Server and maintain that report documentation.
* Maintenance of Exchange server users mail boxes and monitoring E-mail Alert for Spam’s.
* Daily monitoring for Event Viewer in Servers and Maintained documentation.
* Backup tapes to be changed on a daily basis and maintained daily report for users backup in Symantec backup exec 11d.
* Daily monitoring Antivirus updates to be done on all Antivirus Servers and checking for the updates on the client system.
* Maintained Daily Reports, Weekly Reports and Monthly Reports.
* Configured some wired and Wireless ADSL Router with WAN settings and Routed with Local Area Network IP’s.
* Maintenance of Sonic firewall with Wide Area Network and Local Area Network.
* Setting of small & medium sized networks with bus & star topology.
* Cabling & crimping for systems, hubs, switches.

Maintained projectors at client end

* Configuring network devices Hub, and Switches & Routers etc.
* Maintained Service desk and call registry with daily, weekly and monthly reports.
* **Company Name:** ACS Technologies India Pvt. Ltd

**Designation:** Customer Support Engineer

**Duration:** August 2009 to January 2011

**Accountability**

* Computer assembly, repair, OS- troubleshooting
* Implementing Various Antivirus Products McAfee Products, Norton Anti Virus, AVG
* Troubleshootingthe networking related problems
* Troubleshooting & maintenance of PCs
* Installation of Operating Systems Win98, Win XP, Win NT,Win 2000, Win 2003 etc.
* Install all types of software’s
* Installation of device drivers & hardware components
* Configuration of Local and Network Printers, Modem, Scanner

**Subjective Facts**

Date of Birth : 3rd Feb 1989

Linguistic : English, Telugu and Hindi

I do hereby declare that the details provided by me in this resume are correct and I have knowingly not omitted/ misrepresented any information. I am aware that the company can use this data for verification purposes and any material inconsistency identified between the details shared above versus actual information would have a bearing on my employment, based upon company policies.