**[229599@gulfjobseekers.com](mailto:229599@gulfjobseekers.com)**

**CISCO VOICE AND DATA NETWORK ENGINEER**

**Certifications:**

Cisco ID **:** CSCO

Comptia **:** CHN

**Career Objective**

With diverse experience in **Cisco Data, Voice Networks and Telecommunication** system for more than 4 years, intend to build a career with leading corporate of hi-tech environment with committed & dedicated people, which will help me to explore myself fully and realize my potential.

**Technical Training**

 Cisco Certified Network Professional Voice [**CCNP** Voice]

* Cisco Certified Network Professional Routing & Switching [**CCNP** R&S]

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|  |  Cisco Certified Network Associate Voice | | [**CCNA** Voice] |
|  |  Cisco Certified Network Associate Routing & Switching | | [**CCNA** R&S] |
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|  | **Employment Career** |  |  |
|  | **Project** |  |  |
|  | **Period of Employment** | **:** July2014 to Dec 2014 |  |
|  | **Designation** | **:** VoIP Network Project Engineer |  |

**Job Responsibilities:**

* Installations and configuration of Cisco Call Manager Express on 2900 series Router.
* Deployment and configuration of IP phones and third party IP phones.
* Configuration of Call Routing Components, Dial Plans, Dial Peers, Digit Manipulation, Translation Profile, Calling privileges and Class of Restrictions.
* Configure Cisco Call Manager to enable features and services to include Call Park, Call Pickup, Intercom, Hunt Groups and Call Forward.
* Implementation of SIP Gateways in Voice networks.
* Configuration of Voice Interfaces like FXS, FXO and E1 lines.
* Configuring and Troubleshooting IPsec-VPN.
* Configuring QOS for VoIP including Congestion Management Tools and Congestion Avoidance Tools.
* Troubleshooting and providing support of Cisco IPT for client.
* Designing and implementing customer’s network infrastructure.
* Monitoring and troubleshooting of Voice Gateways and call signaling protocols on Voice Gateways SIP.
* Providing 24x7 supports to the customer and Work with clients during all stages of projects.

**Company** **:** Cameo Corporate Service Limited, Cochin

**Period of Employment** **:** June 2011 to May 2014

**Designation** **:** Network Administrator

**Job Responsibilities:**

* Coordinating with team members for requirements mapping, system design & integration, implementation, etc.
* Managing and Configuring Cisco 2950 & 2960 Switches and 3845 & 1841 Routers.
* Perform the Installation and Configuration of new Routers and Switches. Configuration of Routing Protocols such as EIGRP.
* Configuring and Implementing services like DHCP, NTP and TFTP.
* Configuring and Troubleshooting VLAN and Inter-VLAN Routing.
* Configuration of Catalyst Switches and Enabling Switch Port for Users.
* Monitoring & Trouble shooting WAN technologies like leased lines E1
* Installing, Configuring and Troubleshooting Desktops, Laptops and Printers.
* Providing solutions to customers depending on their requirement.
* IOS up gradation backup and restore.

**Company** **:** AB Associates Private Limited, Cochin

**Period of Employment** **:** November 2010 to April 2011

**Designation** **:** Desktop Support

**Job Responsibilities:**

* Installing, Configuring and Troubleshooting Desktops, Laptops and Printers.
* Designing, Installing and Troubleshooting workstations for IP based LAN connectivity.
* Installing, configuring and maintaining Windows Server 2008 R2.
* Installing, configuring and maintaining Windows XP & Windows 7.
* Installing and Maintenance of Software’s and Hardware’s.
* Installing and updating Software to the user needs.
* Handling the Network share based issues and Performing Backups & Restore.

**Professional Skills**

* Deployment, Administration and Troubleshooting of Cisco Unified Call Manager 7.x 8.x and 9.x series.
* Excellent knowledge on Call Routing Components, Calling Search Spaces, Partitions, Dial Plans, Dial Peers, Digit Manipulation, Calling privileges and Class of Restrictions.
* Configurations of Media Resources in CUCM cluster to provide features such as Conferencing, Transcoding, Annunciator, MTP and MOH.
* Configuration of Device Mobility and Extension Mobility.
* Implementation of H.323, MGCP and SIP Gateways in Voice networks.
* Implementation of Cisco Unified SRST and MGCP Fallback.
* Knowledge in Messaging Server, Unity Server and CUCM Integration to support Voice Mail system.
* Implementing, Configuring and Troubleshooting of MPLS, VPN, GRE Tunnel and NAT.
* Configuring redundancy protocols like HSRP, GLBP and VRRP.
* Configuration of Routing Protocols STATIC, RIP, EIGRP, OSPF and BGP

**Education Qualification**

* B.sc (Bachelor of Science) PHYSICS –University of Calicut (2010)
* Higher Secondary Examination (SCIENCE Group)-CBSE(2007)

**Declaration**

I hereby declare that the above particulars are true to the best of my knowledge and belief.