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| **I have the pleasure to introduce myself to an IT career in your organization, as I have experience of +16 years in field of Information Technology, Project Management, Software Development, Networking & Database Management, Strategic Planning, Leadership and Training.****Kindly take time to review my resume for further details.** |  |
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| **Name:** | **Sherif**  |  |  |
| **Nationality:** | Egyptian | **Email:** | sherif.234728@2freemail.com  |
| **Residence:** | United Arab Emirates - Dubai |  |  |
| **Date of Birth:** | 25/02/1976 |  |  |
| **Marital Status:** | Married – 2 Kids |  |  |
| **Driving License:** | Egypt – Kingdom of Saudi Arabia |  |  |

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| **QUALIFICATIONS** |  |
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| **Certifications:** |  |
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| MSP | Managing Successful Programs | Foundation & Practitioner - Axelos | 2017 |
| PRINCE2 | Project Management | Foundation & Practitioner - Axelos | 2017 |
| ITIL | IT Service Management | Foundation - Axelos | 2016 |
| TOT | Certified Trainer | Technical & Vocational Training Corporation | 2015 |
| PMC | Professional Management | Arab Academy for Banking & Fin. Sciences | 2014 |
| ITBMC | IT Business Management | IT Managers Institute - Belmont University | 2013 |
| DBA | Database Administration | Oracle | 2002 |

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| **Education:** |  |
| Master of Computer Science | Information Technology Management |
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| **Courses:** |  |
| * Java Programming.
* Microsoft Visual Basic .Net
* Crystal Reports Design.
* Oracle Developer Forms & Reports.
 | * Microsoft SQL Server.
* MySQL.
* Microsoft Project Professional.
* Cloud Computing.
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| **Professional Skills:** |
| * Interpersonal skills.
* Solid Problem Solving, Creative Thinking.
 | * Presentation Skills.
* Analytical Capabilities.
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| **Languages** |  |
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| Arabic | SummaryRating | English | SummaryRating |

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| **WORK EXPERIENCE** |  |
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| **Jan. 2017 – Sept. 2017** | **Techno Plast Factory – Kingdom of Saudi Arabia** | **R.D Manager** |
| * Managing quality assurance, control systems and internal auditing.
* Managing ISO certifications, quality system objectives, policies and procedures required to meet quality standards.
* Managing feasibility studies for new projects, products and business opportunities.
* Working closely with Operations, Purchasing and Marketing in communication of technical information, related to new product test programs.
* Assessing strengths and weaknesses of current business activities, identifying area for improvement and possible future alternatives as the business grows.
* Managing the implementation of information system. Providing leadership to all information technology initiatives and activities.

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| **May 2005 – Oct. 2016** | **Al-Jawad Group – Kingdom of Saudi Arabia** | **Group IT Manager** |
| * Developed & managed IT department policies, procedures, best practices & security measures.
* Managed the implementation of technology projects according to the implementation roadmap.
* Managed IT helpdesk plans and activities. Managed IT operations, assets, resources and cost manipulation.
* Designed & managed a disaster recovery system, a project which is highly commended by the top management.
* Designed & implemented VPN connection through companies 8 branches and head office.
* Designed and implemented desktop and server infrastructure for 200 desktops and 15 servers. Including administration, security and stability assurance.
* Managed Sage Accpac ERP system implementation & integration successfully over company's 8 branches. Including Administration, training & customization.
* Managed design, analysis & development of custom software solutions projects.
* Provided security plans, maintenance & protection for networks, databases and running systems. Planned and executed automated solutions for data back-up and recovery to maintain stability.
* Managed IT purchases for hardware and services, including service contracts and vendor relations.
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| **April 2004 – May 2005** | **The Egyptian Software Dev. Co. – Egypt** | **Senior Developer** |
| * Managed development projects of accounting, financial & managerial software solutions, provided systems analysis & designing for ERP solutions using crystal methodology.
* Provided implementation and support services for ERP systems and reporting solutions as well rapid response to incoming service requests throughout multiple office locations.
* Participated in the evolution of company level best practices, standards, and policies related to software development.
* Trained sales & technical staff. Maintained security and compliance using a mixture of in- house and outsourced technology services.
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| **Oct. 1999 – March 2004** | **The Egyptian Company for IT- Egypt** | **Software Developer** |
| * Handled the full software lifecycle development including design, development, troubleshooting and debugging of software.
* Interacted with clients for obtaining their specific requirements, finalization of design specifications.
* Programmed & developed accounting, financial, ERP, SMB solutions & management systems.
* Provided technical support & software implementation services.
* Ensured code & designed quality.
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**Thanks for Your Time…**