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| **I have the pleasure to introduce myself to an IT career in your organization, as I have experience of +16 years in field of Information Technology, Project Management, Software Development, Networking & Database Management, Strategic Planning, Leadership and Training.**  **Kindly take time to review my resume for further details.** |  |
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| **Name:** | **Sherif** |  |  |
| **Nationality:** | Egyptian | **Email:** | [sherif.234728@2freemail.com](mailto:sherif.234728@2freemail.com) |
| **Residence:** | United Arab Emirates - Dubai |  |  |
| **Date of Birth:** | 25/02/1976 |  |  |
| **Marital Status:** | Married – 2 Kids |  |  |
| **Driving License:** | Egypt – Kingdom of Saudi Arabia |  |  |

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| **QUALIFICATIONS** |  |
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| **Certifications:** |  |
| |  |  |  |  | | --- | --- | --- | --- | | MSP | Managing Successful Programs | Foundation & Practitioner - Axelos | 2017 | | PRINCE2 | Project Management | Foundation & Practitioner - Axelos | 2017 | | ITIL | IT Service Management | Foundation - Axelos | 2016 | | TOT | Certified Trainer | Technical & Vocational Training Corporation | 2015 | | PMC | Professional Management | Arab Academy for Banking & Fin. Sciences | 2014 | | ITBMC | IT Business Management | IT Managers Institute - Belmont University | 2013 | | DBA | Database Administration | Oracle | 2002 | | |
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| **Education:** |  |
| Master of Computer Science | Information Technology Management |
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| **Courses:** |  |
| * Java Programming. * Microsoft Visual Basic .Net * Crystal Reports Design. * Oracle Developer Forms & Reports. | * Microsoft SQL Server. * MySQL. * Microsoft Project Professional. * Cloud Computing. |
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| **Professional Skills:** | |
| * Interpersonal skills. * Solid Problem Solving, Creative Thinking. | * Presentation Skills. * Analytical Capabilities. |
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| **Languages** |  |
| |  |  |  |  | | --- | --- | --- | --- | | Arabic | SummaryRating | English | SummaryRating | | |



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| **WORK EXPERIENCE** | |  | |
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| **Jan. 2017 – Sept. 2017** | **Techno Plast Factory – Kingdom of Saudi Arabia** | | **R.D Manager** |
| * Managing quality assurance, control systems and internal auditing. * Managing ISO certifications, quality system objectives, policies and procedures required to meet quality standards. * Managing feasibility studies for new projects, products and business opportunities. * Working closely with Operations, Purchasing and Marketing in communication of technical information, related to new product test programs. * Assessing strengths and weaknesses of current business activities, identifying area for improvement and possible future alternatives as the business grows. * Managing the implementation of information system. Providing leadership to all information technology initiatives and activities. | | | |
| **May 2005 – Oct. 2016** | **Al-Jawad Group – Kingdom of Saudi Arabia** | | **Group IT Manager** |
| * Developed & managed IT department policies, procedures, best practices & security measures. * Managed the implementation of technology projects according to the implementation roadmap. * Managed IT helpdesk plans and activities. Managed IT operations, assets, resources and cost manipulation. * Designed & managed a disaster recovery system, a project which is highly commended by the top management. * Designed & implemented VPN connection through companies 8 branches and head office. * Designed and implemented desktop and server infrastructure for 200 desktops and 15 servers. Including administration, security and stability assurance. * Managed Sage Accpac ERP system implementation & integration successfully over company's 8 branches. Including Administration, training & customization. * Managed design, analysis & development of custom software solutions projects. * Provided security plans, maintenance & protection for networks, databases and running systems. Planned and executed automated solutions for data back-up and recovery to maintain stability. * Managed IT purchases for hardware and services, including service contracts and vendor relations. | | | |
| **April 2004 – May 2005** | **The Egyptian Software Dev. Co. – Egypt** | | **Senior Developer** |
| * Managed development projects of accounting, financial & managerial software solutions, provided systems analysis & designing for ERP solutions using crystal methodology. * Provided implementation and support services for ERP systems and reporting solutions as well rapid response to incoming service requests throughout multiple office locations. * Participated in the evolution of company level best practices, standards, and policies related to software development. * Trained sales & technical staff. Maintained security and compliance using a mixture of in- house and outsourced technology services. | | | |
| **Oct. 1999 – March 2004** | **The Egyptian Company for IT- Egypt** | | **Software Developer** |
| * Handled the full software lifecycle development including design, development, troubleshooting and debugging of software. * Interacted with clients for obtaining their specific requirements, finalization of design specifications. * Programmed & developed accounting, financial, ERP, SMB solutions & management systems. * Provided technical support & software implementation services. * Ensured code & designed quality. | | | |

**Thanks for Your Time…**