**ROMADI**

**Romadi.235745@2freemail.com**

**CAREER OBJECTIVES**

With a experience of **6 years** in **Sales, Merchandiser and Customer Care Services**, focus is to get a position in a progressive, forward looking and professional organization on a long term basis and grow within the company by putting in use the best of my experience, skills and education.

**WORKING EXPERIENCE**

Position: **Sales Associate cum Merchandiser** Duration: 2009 till present

Company: Jack & Jones Apparel Location: Dubai Mall, Dubai, UAE

Job Description:

* Greeting customers who enter the shop
* Be involve in stock control and management
* Assisting shoppers to find the goods and products they are looking for
* Being responsible for processing cash and card payments
* Stocking shelves with merchandise
* Answering queries from customers
* Reporting discrepancies and problems to the supervisor
* Giving advice and guidance on product selection to customers
* Balancing cash registers with receipts
* Dealing with customer refunds
* Keeping the store tidy and clean, this includes hovering and mopping

Position: **Merchandiser** Duration: 2007 - 2009

Company: Jack & Jones Apparel Location: Mall of Emirates, UAE

Job Description:

* Determines call schedule by reviewing priorities with supervisor; discussing special instructions, product promotions, new products, and price changes
* Maintains customer’s relationships by visiting with store managers, department managers, and employees; answering their questions; responding to special requests; describing product features.
* Maintains store shelves by observing display of company products; removing damage or freshness-dated product; tidying store shelves; providing optimum display of products
* Maintains inventory by restocking shelves with product from inventory; observing inventory levels; prompting store management to reorder when levels appear low; arranging for return and credit for damage products
* Complete call report by observing display and pricing of competitors products.

**KEY SKILLS**

* Excellent problem solving skills
* Strong analytical approach
* People management experience
* Learn quickly & able to work under pressure
* Provide excellent service and develop rapport with customers
* Result oriented, self starter with experience
* Committed to providing excellent quality service

**ACADEMIC QUALIFICATION**

* Senior Secondary School Certificate

**PERSONAL DETAILS**

Nationality : Ethiopia

Religion : Christian

Date of Birth : 14/11/1987

Place of Birth : Addis Ababa – Ethiopia

Marital Status : Single

Language Known : Arabic, English and Amharic

**DECLARATION**

I hereby declare that the above furnished information is true and accurate to the best of my knowledge and declare that if I am appointed I will discharge my duties to the entire satisfaction of my superiors.