**Objective** To obtain a position of Security Manager that allows me to use my extensive experience while sharing and developing my skills and proficiencies to pursue a dynamic career ahead.

**Professional Excellence Summary**­­­­­­­­­­­­­­­­­­­­­­­­­­­­­

* + Have over fifteen years of experience in the Security field with strong back ground in supervising, managing, or overseeing the security department of the Hotel.
  + Obtained certificate in Security Management and Security System operator from DUBAI POLICE ACADEMY, Dubai, United Arab Emirates.
  + Have necessary acquaintance in querying skills and interpersonal skills both in verbally and written.
  + Solid understanding of public/guest/employee safety, and structural and facility security.
  + Excellent in Staff training, Security checklist procedures and implementation, and team organization.
  + Highly reliable and dedicated to ensuring the safety of employees and guests and to minimizing the potential losses.

### Professional Experience

**Security Manager**

**Pullman** Centre Hotel, **(formerly Sofitel Hotel opened in 1998) upscale 5 star**

February 2004 – December 2014.

* + As the Security Manager make the planning, coordinating, and directing security and safety programs to include loss prevention, parking/traffic control, patrolling of physical property, enforcement of statues and inspection of facilities, and investigation of criminal acts
  + Security Manager make the development and implementation of security and safety procedures; ensured compliance with occupational health and safety standards, hotel policies and procedures, and applicable state and federal laws
  + Provide training to all staff within the organization on all matters relating to security.
  + Ensure the organization complies with relevant legislation, regulations, and codes of practice or technical guidance in all matters relating to security.
  + Review site security requirements, analyze the operations needs in accordance with established standards, and make recommendations for improvements.
  + Worked very closely with Deira City Centre Mall Management to coordinate all security matters related with both establishments as they are owned by Majid Al Futtaim.
  + **In August 2010** I was given an extra responsibilities with the Accor group of handling three properties as a **cluster Security Manager** owned by Majid Al Futtaim ( **Pullman, Novotel & Ibis Deira City Centre**) **Responsibilities & Duties :**
* Implement sound safety, security & surveillance policies and procedures in coordination with operations department, using the in-house and third party professional services.
* Oversee the operation and handling of electronic access system in the hotel (Proximity system, Onity and Electronic barrier keys) and CCTV management.
* Conduct training program in safety and security measures to ensure all the staff are competent to handle basic incidences.
* Exercised independent judgment in the implementation and enforcement of laws, regulations, and policies.
* Managed the Property Room for lost and found items and oversaw disposition of unclaimed items.
* Conducted an investigation of reports of criminal activities and violations of safety standards.
* Promote teamwork within the department & ensure equality at the workplace is maintained without discrimination and harassment.

**Security Supervisor**

Sofitel Hotel Deira City Centre (**Pre-Opening team in 1998) Luxury 5 star**

1998-2004

* To ensure the general safety and security of the guests, an associates and property.
* To supervise the shift and to monitor closely all security and safety system and to ensure its operability and effectiveness.
* Implement efficient control mechanisms on staff entrance, receiving and storage areas, access to contractors and deliveries etc.
* Responsible to ensure that Company’s standard/local standard operating procedures are adhere by all associates.
* To promote teamwork within the department & ensure equality at the workplace is maintained without discrimination and harassment and to strictly adhere to the hotels’ policy on confidentiality, ethic, rules, and regulations.
* Co-ordinate with local police authorities in the investigation and handling of crimes, accidents etc., involving the hotel, its employees or guests
* Responsible to promote security awareness among other department and for the training of entire loss prevention team in all standard operation procedures etc.
* Responsible for lost and found property and property deposited with security for Safekeeping.
* Train and enforce safety regulations at the work site.
* Took predetermined action and rendered first aid in emergencies such as accident and illness.

**Security Supervisor**

The Place hotel – in Sudan Luxury 5 Star

1996 to March 1998

* To ensure the general safety and security of the guests, an associates and property.
* To supervise the shift and to monitor closely all security and safety system and to ensure its operability and effectiveness.
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* Took predetermined action and rendered first aid in emergencies such as accident and illness.

**Police Officer in Sudan**

April- 1989 to July- 1995

* Worked in investigation department and Body Guard for VVIP.

Training/Courses

* **Certificate in Security Management**
* **Certificate in Firefighting and Prevention**
* Certificates in first Aid /Automated external defibrillator (AED)
* Bomb threats response
* Crisis Management procedures
* Harassment and discrimination.
* Security System Operator (DPA)
* Risk assessment.
* Asset management & gate passes.
* Events security.
* HACCP
* Presentation skills
* Group train the trainer.
* Conflict Management

**Courses:**  **Basic firefighting training from Dubai Civil Defense**.

* Practical training for ventilating procedures
* Vacating.
* Smoke transfer.
* Blaze theory.
* Fire extinguisher & its practical usage.
* Safety from work & protection from

Blaze

**Security Management course from Dubai Police Academy**

* The Nature of security Management.
* Threat and risk Assessment.
* Security survey and perimeter physical security System.
* Designing and developing Policy; writing security Procedures
* Security Guards assignment instruction

* Information Security
* Business Continuity Plan and Crisis Management
* Protection of the crime scene and preservation of Evidence
* Recruitment, selection, & vetting of Security Staff.

**Security System Operator course from Dubai Police Academy**

* Role and responsibilities
* Code of Practice, Operational Procedures
* CCTV equipment and its operation
* Control Room Communication.
* Access Control
* Dealing with incident.
* Threat and risk Assessment.
* Security survey and perimeter physical security System.
* Designing and developing Policy; writing security Procedures
* Security Guards assignment instruction

**Academic Qualification**

* Secondary level: Sudan
* Commerce Economy from Al Nelien university- Khartoum - Sudan

Computer Knowledge

* Well versed in MS Office (Word, Excel, Power Point, and MS Outlook).

**Driving license:**



**Gulfjobseeker.com CV No:** **1464204**