**Venugopal**

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## Objective

To be an integral part of IT industry in a professional organization.

## Profile

IT professional with bachelor degree and 20-year track record in IT field in multiple role. Completed Post Graduate Diploma in Computer Applications (PGDCA - 2 years) from NIIT, CCNA & MCSE courses and received extensive training on Lotus Domino Administration & Development from IBM Dubai directly, Diplomatic and tactful with professionals and non-professionals at all levels. Accustomed to handling critical IT related issues, capable to design and implement IT infrastructure from scratch, proficient in multi-platform and experience in integrating various technologies of different flavor like Windows, Linux/Unix.

## Skills Summary

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| --- | --- |
| **Platforms**  Microsoft Windows, Linux, AIX & Novell Netware  **Various Technologies**  Domain – Windows, Linux, Novell  Networking – DNS, DHCP, RAS  EMail - Lotus Domino, MS Exchange Server  Proxy Server – ISA Server 2006, Squid Cache Proxy  Virtual Private Network – OpenVPN, Cisco ASA  Firewall – Cisco 1800 & 2800 Series, Juniper & iptables  Connectivity – Cisco, Foundry Switches & Routers | **Backup, Storage & Monitoring**  HP MSL 2024 Tape Library, ARCserve, Retrospect, Symantec Ghost, BackupPC  **Web Servers & Technologies**  IIS, Apache & HTML  **Hardware**  IBM x-Series, P Series Servers. |

**Professional Experience**

***June 1994 onwards IAL Group of Companies***

***Manager, System Administration***

IAL Group of companies is engaged in the activity of shipping and logistics having a network of 20 own offices in UAE, Pakistan, India, Singapore and Malaysia. I started my career with the group by joining IAL Container Line (UK) Limited which is the flagship company of the group and is a leading Non Vessel Operating Common Carrier for the cargo movements from India to Middle East, Upper Gulf and South East Asia.

**Job Function:**

Currently handling the key role of System Administration and support service to the entire group company all over the continent. Reporting directly to the group managing director.

**Current Responsibilities**

* Responsible for the IT administration of all the locations coming under IAL group of companies.
* Ensuring smooth function of the systems at all locations.
* Installation of new Hardware and Software and set up the IT infrastructure at all locations.
* Assisted by the IT coordinators placed in the location offices managing the whole IT backbone of business.

**My role as an IT administrator:**

* Installation/upgrades of new equipment (File Server, Hubs, Routers, Workstations, Printers etc) at all Locations
* Setup new users and devices on the network
* Setup backup routines
* Modify existing User/device profiles on the Network
* Install various software on the Network
* Deploy Software on Pcs connected on the network
* Setup and maintain security mechanisms to ensure only authorized to access servers/network
* Setup and maintain Anti-Virus measures on the Network .
* To monitor the network usage and suggest the enhancement of capacity when required.
* Manage the e-mail network
* Upgrade systems as and when necessary.
* Identify new and innovative use of various communication facilities for cost reductions
* To record configuration changes, hardware faults and resolutions applied
* Implementation of disaster recovery plan.
* Help the Management in optimization of Investment in Hardware & Software
* Visits to the location to audit the systems.
* Maintain the inventory of IT equipments.

**Technical Expertise – Details:**

**Data Communication and Networking:**

Install, configure, and operate simple-routed LAN, Routed WAN and Switched LAN and VLAN networks. Optimize WAN through Internet-access solutions that reduce band-width and WAN costs, using features such as filtering with access lists, Dial-on- demand Routing etc. Provide remote access by integrating dial-up connectivity with traditional, remote LAN-to-LAN access.

**Linux , UNIX & Windows 2003/2008/2012:**

* Installation & configuring Red hat Linux & IBM AIX
* TCP/IP Network Management in Linux & AIX
* System Administration in Linux & AIX
* Installation & configuring Samba, Apache , and Tomcat Servers in Linux
* Interconnecting with different clients to Linux Domain. (Samba).
* Network Administration Using Webadmin & Web SM for AIX
* Installation & configuring windows 2003/2008/2012 servers

**Lotus Domino/Notes:**

* Installing & configuring Lotus Domino Servers & Lotus Notes client
* Administration for Lotus Domino Server R 3.2 ,R 5, R6 & R 8 on LINUX & Windows platforms
* Managing Mail box and Other Notes Databases
* Setting up mail box policies and Mail server administration
* Creating small Databases as per the user requirements
* User Administration and Replication Management
* Microsoft Windows NT/2000/2003 :
* Installing & troubleshooting Windows NT/2000/2003 Domain.
* Creating and managing user environment.
* Interconnecting with different clients to NT/2000/2003 Domain.
* Managing network printing
* Managing disk fault tolerance, using both hardware & host based Raid controllers.
* Installing, configuring & troubleshooting windows networking services like DNS/DHCP etc.
* Managing Internet Information Server.

**Cisco IP Telephony:**

* Call Manager Version 3.3 & Unity Server
* Configuring and Administrating Cisco Call Manager to support IP Phones
* Configuring Extension Mobility
* Configuring Attendance Console
* Creating Route Plan
* Configuring Corporate Directory

**Juniper Firewall and Barracuda spam firewall :**

* Configuring and Administrating Juniper Firewall
* Configuring and Administrating Barracuda Firewall

Other Skills

* Good communication (written, verbal).
* Ability to manage and prioritize multiple tasks.
* Clear analytical thinking with an ability to quickly identify key issues.
* A resilient team member with a very conscientious and progressive attitude.
* Good planning and organizational ability.
* UAE Driving License

Languages Fluent English & Hindi (to read and write)