**Arjohn**

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**Professional Summary \_\_\_**

* Skilled Technical Support Engineer with experience in the Information Technology industry.
* Graduated last March 2015 with a Bachelor of Science in **Information Technology** Diploma.
* Possess a sound background in **electronics, trained in structured programming techniques such as C, C++, .NET and C#, Web Designing** using Adobe Dreamweaver cs4**.** Experienced in working with the Microsoft family of operating systems **(WINXP, WIN7, WIN8, WIN10).**
* Strong PC hardware assembly and troubleshooting skills, as well computer network design, printers, modem configuration, cloning, and Data recovery (Both Hardware and Software, and support abilities.
* A highly-motivated, productive and customer-focused team player with interpersonal, organizational, time management, analytical and problem solving skills.
* Reliable and dedicated with the ability to grasp and apply new procedures quickly; organise and prioritise tasks to meet deadlines and adapt readily to new challenges.

**Overview of skill & experience acquired through training**

* Acquired an excellent set of inter-disciplinary skills related to computer applications in business and manufacturing environments, including electronics, computer hardware, computer programming.
* Analysis and troubleshooting the internal structure and operation of modern personal computers, with the emphasis on Intel-based PC's using Microsoft operating systems (WINXP, WIN7, WIN8/10) Set up Configuration Routers, Hubs and Switches and upgrading

**Work History**

**Technologies Inc., (July 2016- October 2018)**

**Team Leader/Technical Support Engineer**

* Assigning technical engineers for their designated schools.
* Managing the allowances of the team.
* Approving and rejecting work overtime.
* Installationof computers.
* Cabling management.
* Training about the specification of the devices.
* Demos and hands-on troubleshooting.
* Teaching how to proper maintenance of the devices.

**LBC Express Inc. (April 2015- May 2016)**

**IT – Service Desk**

* Managing emails & calls from branches.
* Registration of tracking numbers.
* Remote installation of software.
* Receiving concerns and report about the internet connection.
* Remote debugging of software.

**Skills**

* Microsoft Office
* Computer Installation, Setup & Troubleshooting
* Internet Cable Management and Installation
* Email Support
* Software Programming using Vb6, Vb10, Vb13
* Web Developer
* Adobe Photoshop / Lightroom / After Effects
* Software Installation and Debugging

**Education**

2015 **AMA Meycauayan College** Km 19 Calvario Meycauayan City Bulacan

**Bachelor of Arts: Information Technologies**

2011 **Vicente P. Trinidad National High School**

Sta. Lucia Village Phase V Punturin Valenzuela City

**Accomplishment**

* Samsung-Globe Labs Software Developer Showdown Finalist
* Internet of Things (IOT) Summit Philippines: Hackathon Finalist

**Certifications**

* Software Engineer of the Year (2014)
* Internship at Meycauayan Water District in Billing Department

*I hereby certify that all information wherein and herewith furnished is in all respect true and correct.*