knowledges

*Word, Excel, Access, making videos, applications and PhotoShop*

Leisures

*Sport, Cultures, Internet*

*Art, Trips, Communication*

Computer skills

*Maintenance, recuperation, changing materials, windows installation, programs and surfing.*

Languages

*Arabic* **☺ ☺ ☺ ☺ ☺**

*English* **☺ ☺ ☺ ☺**

*French* **☺ ☺ ☺ ☺**

*Spanish* **☺**

[Aziz.326893@2freemail.com](mailto:Aziz.326893@2freemail.com)

Educations and qualifications

|  |  |
| --- | --- |
| 2012|2014 | Technician Diploma Specialized « Travel Agent and Tourism ». |
| 2010|2012 | Technician Diploma Specialized **« Computing Development »**. |
| 2009|2010 | High School Degree in « **physic science »**. |

Employment history

|  |  |  |  |
| --- | --- | --- | --- |
| DATE | Poste | ORGANISM | |
| *1 year and 1 month* | Custmer Service | Qatar Airways |  |
| *1 Month* | Investigator of Quality of Services | ONDA | **C:\Users\hp\Desktop\logo.gif** |
| *8 Months* | Selling building materials manufacturer | Saiss Metal | logo Saiss MÃ©tal.JPG |
| *1 Month* | Ticketing agent | FUTUR VOYAGES | futur.jpg |
| *2 Months* | Ticketing agent | ADH VOYAGES | logo2.png |
| *2 Weeks* | Investigator of Quality of Services | ONDA | C:\Users\hp\Desktop\logo.gif |
| *2 Months* | Programmer and Entry operator | Region Prefecture Fes city | télécharger.jpg |

Capabilities

* Information desk duties.
* Assisting UM passengers, Business Class, First Class and VIP.
* Guiding passengers.
* Check-in for the passengers.
* Assisting MAAS, PRM, YP and MEDA.
* Reception in the Lounge.