Life.330544@2freemail.com

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Professional Profile:

Intend to build a career with leading corporate of hi-tech environment with Committed & dedicated people, which will help me to explore myself fully and realize my potential.

To make my career in hotel Industry field by using my good management skills for the mutual growth.

Profile Summary:

* **1 year** of overall experience.
* **1 year 6 Months** of experience with Companies likePark Inn by Radisson New Delhi and Working as a ‘Bartender, at **Kitty Su**, The Lalit Hotel.
* Skills Communicator able to influence across boundaries.
* To solve the customers problem

**Managerial Skills:**

* To help the supervisor and assistant manager in serving customers.
* How to manage a party or event with effective manner.
* To solve the customers problem.
* Experience of working to targets.

**Personal Attributes:**

* Self-motivated and can act on own initiative.
* Can quickly learner.
* Good listening skills.
* Disciplined
* Excellent negotiation and problem solving skills.
* Flexible with working hours.
* Adaptable and have a positive attitude towards change.
* Motivated, persuasive and goal orientated.

**Tools Knowledge:**

* Basic knowledge of Computer.

Work Experience:

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| The Lalit, New Delhi |

**Working as a Bartender, at ‘Kitty Su’ ‘The Lalit Hotel’ from 2’ May 2016 till Date.**

**KRA’s Summary**

* Having a high punctuality and attendance record. Having a friendly and courteous manner.
* Physically fit and able to kneel, lift, push and pull
* Ability to work under pressure amid distractions and interruptions.
* Preparing cocktails and other drinks.
* Welcoming, acknowledging and greeting guests who come to the bar.
* Ensuring that customers receive an efficient and prompt service.

**The Park INN, New Delhi**

6 Months Industrial Training

**KRA’s Summary –**

* Check-In & Check-out. / Escorting VIP arrivals.Paging of In House Guests & Visitors.
* Room allocation according to guest preferences.
* Anticipate guest needs & follow customer Inquiries.
* Luggage collection & control upon check in & check out time.
* Escort & show around for guests & visitors.

Education Credentials:

* Bar Operations &amp; Management course from Institute of Bar Operations &amp; Management (Say’s cocktails &amp; kitchennd).
* Bhm (3 year Degree in Hotel Management Catering Technology and

Tourism) from Indraprastha Nehru Academy Dehradun.

* 12th- 2012

 (Affiliated To: CBSE)

* 10th- 2010

 (Affiliated To: CBSE)

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|  | **From** | **Year** |
| **BSC** | **INA Dehradun** | **2013-15** |
| **12th** | **CBSE Noida** | **2012** |
| **10th** | **CBSE Delhi** | **2010** |

**Achievements:-**

* Master class of **JACK DANIEL’S WHISKEYS** with **Friends ofJack Master of mellowing certificate.**
* Master class of **GRANT’S WHISKYS** with **Certificate for Passion.**

Personal Information:

Acknowledgement:

**I hereby acknowledge that above all information are true to the best of my knowledge.**

**Place: Sign. :**

**Date:**