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| Carrier Objective |  | To work with a reputed organization like yours where I can utilise my knowledge in  Network Engineering and grow along with the organization. To be creative, proactive,  effective and efficient to the challenges in the profession and be a team player to  enhance the efficiency of the whole team. |
| Executive Summary |  | * 1 years of experience in working as Network Support Engineer * Natural Leader who instantly connects and maintains long term, loyal relationships, bridging groups together. * Customer Satisfaction Driven with strong work ethics to consistently deliver above expectations. * International certifications in **,**CCNA and MCSE. |
| Professional Experience |  | Network Support Engineer, Safas Technology – Bengaluru, INDIA  March 2012 – 2013 february   * We handle the internal network of Safas Technology * Updating and handling of the tickets/dockets raised by the client on Remedy * Providing Inter-VLAN access and Creating VLANs as per the request rose. * Monitoring Alerts with networking monitoring tools. * Day to day admin and monitoring of network use * Configuring and installing various network devices and services (e.g., routers, switches, firewalls, load balancers, VPN, QoS * Installing new hardware (servers, printers, computer workstations, etc.) * Overseeing security of all systems, especially the internet * Troubleshooting onRemote Access Solution: IPSec VPN, SSL VPN. * Troubleshooting Networking Protocol TCP/IP, ICMP & ARP. * Fixing network faults * Technical support for people using the network * Installing and troubleshooting various application * Supervising [helpdesk staff](https://www.totaljobs.com/careers-advice/job-profile/it-jobs/it-support-job-description) * Select and implement security tools, policies, and procedures in conjunction with the company’s security team |
| VoIP Network Skills |  | Deploying, Installation, Upgrading Cisco Unified Communication Manager 4.x, 6.x, 7.0: Deployment Model, Publisher & Subscriber Relationship, Administration and Managing User Account, Cisco IP Phones 7940, 7941, 7960, 7961, Cisco IP Communicator. Configuring Unified Communication System  * Basic Model: DHCP, TFTP, Regions, Location, Device Pools. * Call Routing Component: Route Group, Route List, Route Pattern, * User Feature: Call Park, Directed Call Park, Call Pickup, Group Call Pickup, Other Group Call Pickup, Call Back, DND.  IOS IP Telephony Skills  * Signaling Protocols**:** SCCP, RTP, cRTP, RTCP, H.323, MGCP. * Configuration of Analog (FXS, FXO) and Digital Interface (T1, E1), ISDN (BRI/PRI) |
| Data Network Skills |  | * IP addressing IPv4 and Subnetting. * OSI layer reference model. * Configuration of VLANs, VTP * Protecting Switched network with STP. * HSRP/VRRP/GLBP configuration for redundancy. * Configuration of Inter-Vlan Routing using multilayer switch or external router (Router-on-stick). * Configuring Ether Channel (PAgP/LACP). |
|  |  | * Routing Protocol (OSPF, EIGRP and RIP). * Configuring OSPF stub and totally stub area * Types of OSPF LSA * Managing Cisco IOS. * Password recovery in Cisco Switches and Routers. |
| Certifications |  | * CCNA-Cisco Certified Network Associates   (MCSE-Microsoft Certified system engineer |
| Technical  Qualifications |  | * CISCO Certified Network Administration Voice (CCNA Voice) * CISCO Certified Network Administration (CCNA) * Windows 2008 System Engineer (MCSE) * Computer Hardware & Networking (N+) * Computer Hardware & Maintenance (A+) |
| Academic Qualifications |  | * BBM (bachelor business management) degree from bangalore , INDIA in the year 2016. * Plus Two(+2) from the Board of Higher Secondary Education, INDIA with science and math’s as the main subjects in the year 2010 * SSLC from the Board of Public Examination, in the year 2008. |
| Personal Details |  | DOB : 28/12/1992  Gender : Male  Marital Status : Single  Nationality : Indian  Languages Known : English, and Malayalam |
| Declaration |  | I hereby declare that all the above furnished statements are true and correct to the best of my knowledge and belief. |