  **CURRICULUM VITAE**

**MUSINGUZI**

**Musinguzi.366303@2freemail.com**

* **Position Applied**: Customer Care/ Sales Man
* Am Presentable, energetic, hardworking and have a track record of good communication and verbal skills. Ensuring high quality work and solving customer needs as per company goals.

**OBJECTIVES**

* To work in a challenging position, that would assist your company in achieving growth and profits through maximizing use of my previous experiences.

**CAREER HISTORY**

* **I** have 2 years’ experience as customer care at MTN UGANDA TELECOM outlet in Uganda from 2011 to 2013.
* **I** have 3 years’ experience in UAE as Guest Expert at KFC Restaurant from 2014 to date.
* **I** am sales man by professional, talented and experienced.

**Duties and Responsibilities**

* Listening attentively and answer customers with correct information about our products and services,
* Making attractive displays and checking products expiry dates.
* Aiming at achieving my company target goals if any set targets.
* Good at B2B (business to business) selling and B2C (business to consumer) selling.
* Explain the products to clients and ensure cross selling and up selling.
* Welcoming customers and solving customer needs.
* Have great ability to work under pressure and for long hours
* Dealing with people politely. Creativity, honesty, patience, neatness.
* Reporting customer or clients problems and needs to my bosses.
* Talking to visitors and solving their problems faster as possible.
* Answering customer queries and controlling the reception area.
* Checking and validating business visitors.
* Collecting statements and evidence in reported allegations
* Carrying out inspections in and around the business to ensure safety andavoid losses.

**PROFESSIONAL EXPERIENCE**

**Competencies**

* Aware of health and safety issues
* Focused on the delivery of customer service
* Dealing with people politely but in an authoritative manner
* Computer literate, able to use MS Office package
* Having a professional approach to all routine tasks
* Excellent time management skills
* Ability to communicate effectively at all levels

**ACADEMIC QUALIFICATIONS**

* Diploma In project planning and management.
* Certificate in customer care relations and sales promotion.
* High School.
* Certificate in MS Office Programs.

 **OTHER DETAILS**

* **Name:** Musinguzi Didasi
* **Sex**: Male
* **Nationality**: Ugandan
* **Date of birth**: 25 may, 1986
* **Visa status**; Residence visa
* **Visa duration;** From 12/ 3/2014 up to date
* **Languages:** Highly fluent in English.

**REFERENCIES**: Available on request.