 Curriculum Vitae

HALEEL

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### Objective

## To obtain a position in a progressive organization in the IT industry which will offer a role in **Networking** fields in line with my qualification and where I can continue to make a positive contribution, and expect a good growth oriented environment.

### EDUCATION

* BCA Bachelor of Computer Application (MS University )
* Plus Two (Board of Higher Secondary)
* SSLC (KHM Higher Secondary School)

### CERTIFICATES

* International Cisco Career Certifications

Cisco Certified Network Associate (CCNA) Mark Scored 883

Cisco ID: CSCO11500787

Registration ID: 227353470

Testing Centre: 51277 (Rajagiri **School of Engineering and Technology**)

* Advanced Computer Proficiency Certifications(**Government of Kerala)Kerala State IT Mission**

Exam Centre Code: **M034**

* Advanced Diploma in Computer Hardware Maintenance and Networking ADCHMN (**Merit Advanced Technology**) Kerala, India.
* Diploma In Mobile Phone Servicing DMS (**Merit Advanced Technology**) Kerala, India.
* Cisco Certified Network Professional (CCNP) ACCEL IT Academy, Cochin, Kerala, India.
* MCSE and CCNA &CCTV Training from Qube Institute of Technology’s Calicut, Kerala.

### EMPLOYMENT HISTORY

* Worked as an **IT Manager** (**Ezone it Solution)**

My Own Business. Malappuram Dist , Kottakkal, Kerala, India.

* Worked as an **IT Sales Manager** (**Associated Computers**)

Tirur, Malappuram Dist, Kerala, India.

* Worked as an **IT Support Network Engineer** in (**BSOFT Cochin**)

Ernakulam Dist, Cochin, Kerala, India.

* Worked as an **IT Support System Admin** Mangalam Akshaya Centre **(A Govt. of Kerala Project)** Mangalam**,** Malappuram Dist, and Kerala, India.

### KEY COMPETENCIES

* Worked as an IT Support and Networking educator.
* Superior communication, Interpersonal and leadership skills. Was able to address requirements of multiple stakeholders.
* Strong analytical and problem solving skills.
* Key knowledge in the IT Support Networking as well as the CCTV
* Working as the head of the IT Support Team.
* Key role in managing the team members.

### JOB PROFILE

* Network Implementation, Configuration, Maintenance and Troubleshooting
* Managing Traffic with Access Lists
* Installation And Configuration of CISCO Routers Switches
* IP Subneting And Variable Length Subnet Masks(VLSM)
* CCTV DVR & NVR Configuring Network sharing
* Maintenance and troubleshooting Network, Hardware and Software problems
* Configuring and Administrating networks
* Providing onsite Service support for customers
* Attending Seminars and Training programs conducted by the IT mission, Kerala while implementing new projects.
* Coordinating a team as a Team Leader
* Assisting and training the customers.
* Work in coordination with Field Technical Support Personnel on merchant hardware/codes related tasks as required
* Closely monitor alerts for errors, claims, support emails and other related data monitoring.
* Overall monitoring of the server
* Attends to customer helpdesk duties (as the need arises or when forwarded by the Helpdesk Team) and encodes corresponding actions and solutions provided to assist the customer into the Helpdesk Team
* Generate all daily reports – Delivery and Sales and forward to Finance Head
* Generate incident report for any incidental technical problems either caused by the Data Center System
* Report requirement, bugs, and customization from client to project team.
* Planning the stages of the project and how each affects the business.

### SKILLS

Windows, Linux, DNS, DHCP, Active Directory, Exchange Server, IIS, FTP, VLAN, TCP/IP, FTP, TFTP, Telnet,VTP,RIP, IGRP EIGRP,OSPF, Cisco Routers & Switches Configuration, MS-Office, Adobe Page Maker, Adobe Photoshop, PC System Architecture, Peripherals, Computer Assembling, Maintenance, Trouble Shooting, Networking.

### Personal Profile

Nationality : Indian

Date of Birth : 02-05-1985

Marital Status : Married

Religion : Islam

Languages known : English, Malayalam, Arabic ReadWriteType

Current Residence : Abudhabi , Mussafah