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 **TIVIN**

 Tivin.369728@2freemail.com

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| **OBJECTIVE** |

**I foresee myself as an effective contributor to an organization that has to face a dynamic business environment offering phenomenal opportunity. I am keenly interested in taking up a challenging assignment and exploiting my earnest support and customer support skills to meet personal, business and corporate objectives.**

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| **EDUCATION DETAILS** |

* **B.sc. THM Bachelor of Science and Catering tourism and Hotel Management**

**In the year 2006 – 2009 by Madurai Kamaraj University.**

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| **PROFESSIONAL EXPERIENCE** |

* **Presently working in Claridge Hotel Dubai as Guest Service Associate from july 9-2015**
* **Windsor Castle as Guest Service Associate from Feb. 20-2014 to June 30-2015**
* **Fine Dinning Naif Chicken Restaurant, Kuwait Guest Service Associate Oct 2012 –Jan -2014**
* **Soma Kerala Palace Kerala Guest Service Associate -Oct -2010 Jun -2011**
* **Contour Back Waters , Kerala Guest Service Associate –Mar -2010 Sep-2010**
* **8Months Job training experience in Food &Beverage service at Hotel VAIDYA ,Kerala -may-2009 –Dec 2009**

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| **JOB DESCRIPTIONS HANDLED** |

* **To work as a team and to improve my personal performance ,hence improving the quality of F&B service for the organization**
* **Ensured that all customers were treated friendly and effectively.**
* **Planned work schedules and the assignment of employees for an efficient operation.**
* **Manage the preparation and storage of the various foods which are listed the menu.**
* **Ensured selling opportunities are increased, with the guests consent**
* **Attending and keeping customer happy**
* **Taking orders for restaurant and billing**
* **Greeting guests and seating them comfortably**
* **Handing the special orders in restaurant**
* **Co-ordination with kitchen quick service**
* **Focus on special emphasis on priority and VIP guests**

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| **PERSONAL PROFILE** |

**Date of Birth : 17.06.1987**

**Nationality : Indian**

**Gender : Male**

**Marital Status : Single**

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| **SKILLS &KNOWLEDGE** |

* **Microsoft Word Excel**
* **Languages Known : English ,Malayalam ,Tamil , Arbic**

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| **INTERESTS&HOBBIES** |

* **Traveling , listening music**

**Declaration**

**I hereby declare that the above furnished in formation’s are true to the best of my knowledge and conscious.**

**Place: Kerala**

**Date:**

 **TIVIN**