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**JERIN**

[**JERIN.372533@2freemail.com**](mailto:JERIN.372533@2freemail.com)

**Network Engineer**

**Professional Summary :**

With diverse experience in Cisco Networkingfor 3+ years, I am currently looking for a career growth with a major corporate, who uses the latest technologies in Networking Domain and to work with commitment and dedication, which will enhance my project/people management and technical skills and realize my potential.

* Excellent Organizational and communication skills and would like to seek good position in a dynamic and challenging professional environment.

**Professional Experience :**

**Mobily infotech India Pvt Ltd**

Designation : Network Engineer

Period: October - 2016 – JULY-2017

**Job Responsibilities:**

* Working within a Network Operations Centre environment doing proactive monitoring
* Acknowledging of alarms and raising tickets for link related issues. Checking the CE and PE nodes, providing tickets with regular updates
* Monitored and troubleshot backbone network elements of hosting
* Manage the customers data center network and all the end user issues related to Network.
* Provide dedicated network support and services Companies, Insurance Leaders, Banks, etc.
* Escalation of faults to respective Service Providers for WAN outages to resolve it well within the defined SLA
* Change Management Identify,analyze and prepare risk mitigation tactics, complete change management assessments
* Tools used: Netcool Gold, Remedy, cacti , OSS, Siebel ,UAD
* Documentation of Network.
* Identify the problem and maintain a proper documentation of the case history.

**Infogrid Technologies**

Designation : Network Engineer – L1

Period: Augest-2013 – October-2016

**Job Responsibilities:**

* Configuration and Troubleshooting of Routers,Switches
* Configuration and Trouble shooting of Routing Protocols like RIP Version2, EIGRP, OSPF.
* Configuring Redistribution between various Protocols.
* Documentation ofNetwork.
* Familiar with Cisco Switches 2950,2960,3750,3560,Routers 28XX,18XX, IP Phones 7960,7961 & Digisol 4528 Switches
* Configuration of NAT and Access Lists.
* Configuraion and Troubleshooting of LAN technologies like VLAN, VTP, Inter VLAN Routing, VLAN Trunking (IEEE 802.1Q, ISL)
* Spanning-TreeProtocol(STP,PVST,PVST+)
* Work exposure on Network Monitoring & Ticketing tool.
* Implementing switchport port-security & other securities like on Cisco switches.
* Structure Cabling,Installation,Termination.

**Skill Summary:**

**WAN Administration:**

* IP subnetting and VLSM
* Strong hands-on experience with routing protocols like RIP, OSPF,EIGRP
* OSPF-(NetworkTypes,LSATypes,AreaTypes,Authentication,Virtuallink,Summarization)
* Sound Knowledge over Frame Relay Configuration and troubleshooting.
* Basic Knowledge in BGP.
* Good knowledge in configuring and troubleshooting ACL's and NAT.
* Good Knowledge in IPv6 Addressing, Ipv6-IPv4.
* Configuration of IPv6 Routing Protocols like RIPng,OSPFv3.
* Route Filtering by using,Prefix-List,and RouteMaps.
* Configuration of Advance Redistibution and Routing using Route-Map.
* Hands on experience Active Directory,DHCP,DNS,VPN.

**CAN/LAN Administration:**

* Sound knowledge over LAN technologies like VLANS, VTP, Inter VLAN Routing, MLS, VLAN Trunking (IEEE 802.1Q and ISL).
* Gateway Redundancy protocols like HSRP,VRRP & GLBP.
* Spanning Tree Protocols PVSTP.
* Switchport-securityconfiguration.
* Port Monitoring using SPAN and RSPAN.
* Good understanding of OSI model & TCP/IP protocol suite.
* STP tuning & STP Security features .

**Cisco Voice Networks and Telecommunication Administration:**

* Configuration of various features in Cisco Unified Communications Manager and CME
* Configuration of Voice Gateways and SRST
* Bulk Administration (BAT) of IP Phones and IP Communicator.
* Configuring Call Manager User Features and Services.
* Configuring and troubleshooting of PRI (E1 and T1), BRI, ISDN BRI, T1/E1 CAS and FX trunks..
* Various monitoring tools like RTMT , DNA and various router debug and show commands.
* Configuration of Call Manager express (CME) on Cisco routers.
* Device Pool, Region, Location.
* Phone Button Template, Soft key Template.
* User Features such as Speed dial, Call forwarding, Call Park.
* Configuration of VoIP & POTS dial-peers, Route patterns, Route lists, Hunt Lists

**Courses:**

* Cisco Certified Network Associate - CCNA (**CISCO ID:**
* Cisco Certified Network Associate-Voice-CCNA Voice(Training Completed)
* MCSA Microsoft Windows 2012 Server R2 Data Center. (Training Completed)

**Soft Skills:**

* Microsoft Windows XP, 7, MS Office 2003/2007/2010.
* Microsoft Windows 2012 Server R2 Data Center.
* Maintenance and Troubleshoot PC, Laptops.
* Ability to install configure network devices and software.

**Educational Profile:**

1. **DEGREE:** B.C.A from M.K.U University(2008-2011)(55%)
2. **PLUS TWO:** Kerala State Secondary Examination(2006-2008).(75%)
3. **SSLC** from Kerala Board of Public Examination-(2006)

**Personal Information:**

**Date of Birth:** 20-Dec-89.

**Sex:** Male.

**Nationality:** Indian.

**Languages:** English.

**Declaration:**

I hereby declare that the information furnished above is true to the best of my knowledge and belief.

**DUBAI**