**Cloud Engineer**

**Javed**

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OBJECTIVE

Looking for a challenging and significant career in a large and complex computing environment which can offer wide range of responsibilities and career growth where my hard work and innovations are highly appreciated to work towards the organizational goals.

PROFESSIONAL SUMMARY

Over 2.9 Years of experience in IT Process management, Servers, Virtualization, Windows and Linux System administration. Extensively worked on Installation, Configuration and Administration.

WORK EXPERIENCE

* Working as Server Engineer at Lifecell International Pvt., Ltd from June 2017 to till date
* Worked as Assistant System Engineer at CSS Corp Pvt., Ltd from 30thNov 2015 to May 2017.
* Worked as Desktop Support Engineer at Wox Systems from 05thMay 2014 to 06th May 2015.

CORE COMPETENCIES

* Open Source: RHEL 6.x and CentOS 6.x
* Technical Certification - MCP – 700 411
* Cloud Platform - Microsoft Azure.
* Firewall - Watchguard Firewall box- XTM830
* Backup Tool - Symantec backup

IT PROFESSIONAL TRAININGS

* ITIL V-3 Foundation
* Windows Azure Cloud Administration in Comet Comet Compuserve, Chennai.
* Microsoft Certified System Engineer (MCSA) in Besant Technologies, Chennai.
* RedHat Certified Engineer (RHCE- LINUX) in Plexus, Surya Info Tech Coimbatore.

ACADEMIC QUALIFICATION

* Bachelor of Engineering (Computer Science) from Al-Ameen Engineering College affiliated to Anna University, Chennai during 2010-2014.

PROFESSIONAL EXPERIENCE

**Company name:** LifeCell International Pvt Ltd June 2017 – Till date**.**

**Designation:** Server Engineer

**Roles and Responsibilities:**

* Maintaining Microsoft Azure cloud server & Subscription for both production and development Environment.
* Creating Production VM under the VM Availability Sets and configure Auto scaling.
* Creating Azure File storage for highly critical user and provide the access to store important files.
* Creating & assign the Data disk to Azure VM with the measurement of capacity planning.
* Maintaining On-premise Server under VMware 6.0
* Depends on the project requirement, need to create user account, Password reset from Windows AD.
* Installation and troubleshooting of RHEL 6.x and CentOS 6.x
* RPM package installation and troubleshooting.
* Managing LVM, creating SMB shares and assigning user permissions.
* Configuring & Maintaining Windows 2008, Windows 2012.
* Handling Watchguard Firewall box- XTM830
* Configuring & maintaining watch guard firewall like policy creation, Port allow, monitoring bandwidth & user access data etc.
* Coordinating with vendor and perform Firmware upgrading activity.
* Based on the user request handling the Data restoration activity.
* Performing Snapshots, Cloning, Cold Migrations and Hot Migrations
* Migration of Virtual Machines using V-Motion.
* Logging case with Vendor for escalated issues.
* Performing monthly windows latest patch activity via WSUS server.

**Company Name:** CSS CORP, ChennaiNov 2015 – May 2017

**Role:** Assistant Systems Engineer

**Roles and Responsibilities:**

* Applying critical Microsoft patches a servers & hot fixes.
* Create a New user in Active directory.
* Managing OU, Creation, Modification, Disabling & deletion of user accounts.
* Providing logical & share folder access to user with proper approval.
* Co-ordinate with central teams for server's hardware & software issues.
* Maintaining DC & DR Server's Disk drives Sizes & physical memory usage under threshold for better performance.
* Support in the development and maintenance of incident management system.
* Managing and maintaining the major incident process and associated procedures.
* Monitoring the effectiveness of incident management and making recommendations for improvement.
* Interacting with Global Clients on Critical issues and Coordinating activities between multiple support groups to ensure adherence to extent Service Level Agreements.
* Responsible for monitoring, fault analysis and management of the Infrastructure that includes Servers (Windows, Linux, Citrix, and Messaging), Network Services, Backup and Recovery.
* Experience in working with Service-now and monitoring tools like

SCOM 2012 and Solar winds.

* Direct interaction with Client/Stack Holder for process updates and communications.

**Company Name:** WOX Systems, CoimbatoreMay 2014 - Apr 2015.

**Role:** Desktop Support Engineer.

**Roles and Responsibilities:**

* Networking, sharing of the systems as per requirement.
* Managing Backup and restoration of Syslog's.
* Installing windows 2003 and 2008 configuration.
* Installing OS (Windows Server 2008, Windows XP, Windows 7, Ubuntu)
* Troubleshooting a Printer issue.
* Formatting, Installing and updating of the new versions Soft wares.
* Data backup of all Systems.
* Anti-Virus Updating and Scanning of the Systems.

AWARDS & ACHIEVEMENTS

* Best Performer award in CSS CORP 2016
* Shift Lead role in my team which includes team management.
* Created SOP (Standard Operating Procedures) for process that helped new joiners and also team members for easy handling of process flow.

I declare that the details furnished above are true to the best of my knowledge