Mohammed

 

Email: mohammed.375503@2freemail.com

**OBJECTIVE**

To obtain a challenging job in the field of Networking in a Progressive organization that gives me a chance to update in accordance with the latest technologies and part of team that dynamically work towards the growth of organization.

**EDUCATIONAL QUALIFICATION**

Bachelor of Technology (B.Tech) in **ELECTRONICS AND COMMUNICATION**, from

**Jawaharlal Nehru Technological University (JNTU), Hyderabad, India.**

**TECHNICAL CERTIFICATIONS**

 Certified in Hardware Networking through Jet king (Jun2014 to Dec2014), Hyderabad.

 Technical course MNA 6 months duration from June 2014 to Dec2014

 VMware Sphere through Zoom Technologies in 2017, Hyderabad.

**WORK EXPERIENCE**

**SYSTEM ADMINISTRATOR**

Worked as **System**/**Network Administrator** at **Reliance** India.**(Sep 2015 – October 2017)**

**JOB PROFILE**

* Responsible for providing the desktop system administration and support to the network.
* Interact with the clients to resolve the queries, issues and problems.
* Responsible for providing support and assistance in initial installation of the system, setup and maintenance of the user account, data recovery, etc.
* Ensuring security and efficiency of IT infrastructure.
* Installing and configuring the Network printers.
* Manage network servers and technology tools
* Installing, Configuring and Managing AD/DHCP/DNS/File server Services.
* Installing, Configuring and Hardening of windows 2008/2012 Servers.
* Creating Group Policies and implementation as per standard procedures.
* Installation of OS, Backup Software, system management components.
* Installation and Configuration of Antivirus Symantec and McAfee.
* Perform daily review of all network and host security monitoring.
* Installing various Hardware (Printers, Scanners Etc), in a network and troubleshooting issue related to it.
* Ensure Network Connectivity throughout a company LAN/WAN infrastructure is on par with technical considerations.
* Administer servers, laptop and desktop computers, printers,routers,switches,firewalls, phones ,company mobile phones, smart phones, software deployment, security updates and patches.
* Troubleshoot problems reported by users and analyze and isolate issues.
* Create and maintain network security and user accounts using Active Directory.
* Applying Group Policies to the users.
* Configuration of VLANs and Trunk ports in Cisco Switches.
* Knowledge of Vsphere Esxi.
* Managed and provided technical direction for the development, implementation,

installation and operational support of wireless network solutions.

* Good understanding of how to configure Wireless Access Points.
* Creating user accounts on routers and assigning permissions.
* Configuration of Standard Access-Class-list.
* Configuring Extended Access-List to restrict telnet from inside and outside network.
* Implementing Access list for denying/allowing services.
* Confuring ADSL Router-Linksys, Link.
* Configuration of routing protocols IP, RIP, RIP v2, IGRP, EIGRP, OSPF.
* Configuration of VLANs and Trunk ports in Cisco Switches.
* Configuring 1900, 2950, 3550, switches and implementing Vlan.
* Configuring Inter Vlan routing on 1900, 2950, 3550, series switches.
* Configuring Uplink and Trunk ports on the switches.
* Configuring routers and switches
* Trouble shooting routers and switches.
* Operating Systems:
	+ Desktop operating system: Windows 2000 professional, Windows XP, Windows Vista, Windows 7 , Windows 8,Windows 10
	+ Network Operating system: Windows 2000 Server, Windows 2003 Server, Windows 2008 Server. Windows 2012 server

**IT SUPPORT ENGINEER**

Worked as **IT Support Engineer** for 6 months at **Sulekha Technologies** India. **(Jan 2015 to Aug2015)**

**JOB PROFILE**

* Install, configure, upgrade maintain, and support desktop systems based on customer service requests.
* Knowledge of Avaya IP phone
* Resolving Hardware Issues of Lenovo/HP/Desktops/Laptops
* Trouble shooting & Resolving Printer Issues
* Plotters
* Good Knowledge of Microsoft Suite
* Installation and troubleshooting Issues related to Adobe
* Develop Preventive maintenance procedures to avoid system failures.
* Set user access rights and permissions and create VPN accounts for users.
* Maintain servers, computers printers, and other software and hardware peripherals.
* Take regular back-ups of server files and maintain disaster recovery operations.
* Perform data center and network related tasks as assigned by Supervisor
* Troubleshoot technical issues and escalate complex problems to appropriate support teams for resolutions.
* Perform repairs and replacements of software and hardware peripherals.
* Provide assistance to other Administrators when requested.
* Monitor and maintain computer systems and networks
* Setup new users in Active Directory
* Set up new user mail Accounts
* Configure user rights for various applications
* Trouble shoot system and network problems and diagnose and solve hardware/software faults
* Provide support, including procedural, documentation

**CERTIFICATIONS**

**Cisco Certified Network Associate (CCNA)**

Cisco ID:**CSCO13227623**

**PERSONAL SKILLS**

Resourceful and knowledgeable about prevalent conditions. Excellent common sense and decision-making abilities. Excellent verbal and written communication skills, ability to deal with

people diplomatically, willingness to learn, team facilitator, Self-motivated, hard-working individual. In-depth understanding of emerging technologies and their commercial applications. Proficient user of Computers, software-design and internet programs.

**PERSONAL PROFILE**

Name : Mohammed

Date of Birth : 19-01-1993.

Email : mohammed.375503@2freemail.com

Present Address : Diera, Dubai , UAE

Nationality : Indian

Driving License : India

Visa Validity : Visit visa (Till Jan 24th)

 **(MOHAMMED)**