**Anurag **

**Email :** [**Anurag.375811@2freemail.com**](mailto:Anurag.375811@2freemail.com)

**Mobile: Whatsapp +971504753686 / +919979971283**

**4 Year experience in Hardware & Networking domain.**

**OBJECTIVE**

I am a professional seeking a challenging position in the Hardware and Networking domain that will utilize my skills, knowledge and expertise while offering the chance for advancement of the organization & self.

**ORGANIZATIONAL EXPERIENCE**

**APT Micro Solutions** - Customer Support Executive – fromJune 2013 to June 2015

**(Report to Managing Director)**

**Hitech Informatics** (Lenovo service centre) – Service Engineer – from August 2015 to August 2017

**(Report to Manager)**

**Travancore Telecoms** – Service Technician – from October 2017 to November 2017

**(Report to Manager)**

**Accountability as Customer Support Executive**

* Performed installation of PC's.
* Performed troubleshooting in desktop.
* Installation of Digital signage display.
* Installation of Led display.
* PCB soldering
* Diagnosing hardware/software faults and solving technical problems.

**Accountability as Service Engineer**

* Performed troubleshooting in Desktop, Laptop, Tiny pc, Workstation desktop & All in one PCs.
* Supported end users in problems with using desktop applications.
* Resolved application queries and incidents.
* Performed software support such as software updates, configurations, software rebuilds and client installation.
* Performed desktop application installation and configuration.
* Diagnosing hardware/software faults and solving technical problems.
* Performed routine system management tasks, operating system upgrades and tests.

**Accountability as** **Service Technician**

* Installation of CCTV
* Performed troubleshooting in CCTV
* Installation of [biometric attendance system](http://index.about.com/system)

**EDUCATION OVERVIEW**

2012 Diploma in Mechanical Engineering. (Course Completed)

2013 Diploma in Computer Hardware and Networking maintenance.

**PERSONAL PROFILE**

Date of birth: 31st October 1989

Sex: Male

Marital Status: Single

Languages Known: English, Malayalam

**REFERENCE**

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| Available upon request |  |