**CURRICULUM- VITAE**

### OBJECTIVE

**RAMA** Seeking a position to utilize my skills, ready to take challenges and be an asset to whichever company I belong and thrive to overwhelm the challenges with effortlessness and best potential clarification. To obtain a challenging position within a financial institution that will allow me to use my management, Sales & Customer service skills to help grow Company.

### PROFESSIONAL QUALIFICATION

 **Contact Information:**

Mob No.: C/o 971504973598

### E-mail:-

Rama.378112@2freemail.com

**Permanent Address:-**

Dubai, U.A.E.

**M.B.A**

**Post-Graduation**

**ACADEMIC RECORD**

**Board:**

**Board:**

**Graduation:**

**SOFTWARE KNOWN**

**Microsoft Office**

**Outlook Tally**

**Finacle**

**EXPERIENCE**

1. **Reliance Communication.**
2. **Kotak Mahindra Bank.**
3. **IndusInd Bank Ltd**
* Dr. C V Raman University (HR & Marketing)
* Value Institute (Post Graduate Program in Business Skills – PGPBS)
	+ S.S.C (G.S.E.B)
	+ Passed with 73.85 %
	+ Year of Passing: Mar’10
	+ H.S.C (G.H.S.E.B)
	+ Passed with 62.38 %
	+ Year of Passing: Mar’12
	+ B.com (Sardar Patel University-Vidyanagar, GJ)
	+ Passed with 64.04 %
	+ Year of Passing Graduation: Apr’15
		- Worked as a Store in Charge For 09 Months from Jan’2016 to Sep’2016

 \*Worked as an Assistant Manager Sales from Oct’2016 to Jan’2017

* + - Worked as an Associate Service Delivery Manager from Feb’2017 to Jan’2018

(...1...)



### PERSONAL INFORMATION

**Name:**

Rama

### WORK PROFILE

* + Complaints and Requests Handling
	+ Client Engagements
	+ Floor Managements
	+ Audit and Monitoring
	+ Daily Banking Related Operations

**Date of Birth:** 28.05.1994

**Marital Status:** Married **Nationality:** Indian

### Languages Known:

* + English
	+ Hindi
	+ Gujarati

### Visa Details:

On a Visit visa ending on

May 26th, 2018

**JOB PROFILE**

Associate Service Delivery Manager for Customer Services Department

### ACHIEVEMENT

\* Best customer services awarded for Q-1 and Q-2 (2016) In Reliance Communication.

### STRENGTH

* + Hard Working \* Good Team Player

\* Accept Responsibilities \* Active Listener

* + Positive Thinking \* Quick Lerner

### SOFTSKILLS

* + Ability to persuade people.
	+ Flexible in Timing and have the ability to handle work pressure.
	+ Accept all challenges given by the superiors and ensure to complete the task in given time.
	+ Speaking confidently and being empathetic.

### HOBBIES & INTERESTS

* + Photography
	+ Travelling
	+ Painting

### DECLARATION

I hereby declare that all the information provided in this resume is true and Correct...

(. . End. . )