PERSONAL INFORMATION



JOB APPLIED FOR

WORK EXPERIENCE

19/12/2015–19/12/2017

Abdalla





C/o 0502360357



[Abdalla.379130@2freemail.com](mailto:Abdalla.379130@2freemail.com)

Sex Male | Date of birth 25/10/1988

Information Technology



Information Technology Support Engineer

Nile Technical Agencies Company Ltd, Khartoum (Sudan)

* Networking
* Installation and configuration unified threat management (Cyberoam)
* Configure, verify and troubleshoot switches, routers
* Installation and configuration of computers and operating systems
* Implementing security best practices
* Installation and configuration finger printing devices
* Installation and configuration of printers and scanner
* Outlook
* Wireless
* Data storage
* Troubleshoots and resolves moderately complex problems.
* Inventory tracking and management
* Voice and data communications networks

05/01/2018–15/02/2018

EDUCATION AND TRAINING

26/03/2012–26/03/2015

IT Technician

Logical Network Solutions

El-Shikh Zayed street, Dubai (United Arab Emirates)

www.logicalnetworksolution.com

* Networking
* Installation and configuration of computers and operating systems
* Configure, verify and troubleshoot switches, routers and ASA
* CCTV and Security
* Installing and Configuring Windows Server
* Outlook
* Wireless
* Data storage
* Installation and configuration of printers and scanner

Business or sector Network Solutions



Bachelor of Computer Applications

Osmania University, Hyderabad (India)

01/08/2014–30/08/2014 Diploma in Basic Network (N+)

F-12 Networks Solutions and Training, Hyderabad (India)

20/09/2014–20/10/2014 Diploma in Network Essentials (N+)

Beder Institute of Information Technology, Hyderabad (India)

25/10/2014–25/11/2014 Diploma in MCSE-2012

Beder Institute of Information Technology MicroProcessor 2012 System, Hyderabad (India)

25/08/2015 Cisco Certified Network Associate Routing and Switching

CISCO (USA)

20/11/2016–24/11/2016 Infinet Wireless Certificate

Infinet Wireless, Khartoum (Sudan)

* Network Design
* Deploying Infinet Wireless Products
* Advanced Network Configuration and Monitoring

06/01/2017–18/01/2017

25/10/2017–09/11/2017

PERSONAL SKILLS Mother tongue(s)

Other language(s)

English

Certificate of Attendance (CCNA Security)

KYM Technology Training Center, Khartoum (Sudan)

* Cisco Certified Network Associate Security (CCNA Security) related to Routers and Switches Security.

Applied Project Management-based PMBOK Guide-Sixth Edition

Talent For Human Resources Management Training Center, Khartoum (Sudan)



Arabic

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| UNDERSTANDING | | SPEAKING | | WRITING |
|  |  |  |  |  |
| Listening | Reading | Spoken interaction | Spoken production |  |
|  |  |  |  |  |
| C1 | C1 | C1 | C1 | B2 |



Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user

Common European Framework of Reference for Languages

Communication skills ▪ Creative and have good problem solving abilities

* Able to learn new skills and improve existing skills
* Able to plan and coordinate projects
* Work as a part of a team with excellent communication skills
* Capable of typing 50 words per minute both English and Arabic
* Work with clients during all stages of project