**E-Mail:** [**kareem.379182@2freemail.com**](mailto:kareem.379182@2freemail.com)

**C/o-Mob: +971502360357**

**Kareem**

**Summary:**

Senior IT System Administrator with experience in diagnosing and resolving technical issues. Working knowledge in both Networking and Server Administration. Able to clearly understand problems and find positive solutions through use of troubleshooting, problem solving and communication skills. Intend to build a career with leading corporate of hi-tech environment with committed & dedicated people, which will help me to explore myself fully and realize my potential. Willing to work as a key player in challenging & creative environment.

**Education and qualifications:**

B.Sc. In Computer &Software Engineering, Misr University for Science and Technology “MUST”, 6 Oct-Egypt [2008-2009].

Cumulative Grade: C.

Graduation Project Grade: A.

**Language Skills:**

o Arabic: Mother Language

o English: good in both written & spoken

**Achieving-Certificate In**

Microsoft® Certified IT Professional (MCITP 2008)

Microsoft® Certified Professional.

Microsoft® Certified Systems Administrator on Microsoft Windows Server 2003.

Microsoft® Certified Technology Specialist (MCTS).

Microsoft® Certified Internet Security and Acceleration (ISA) Server 2006.

**Areas of Expertise:**

* Windows Server 2003, 2008, 2012 Server
* VMware ESXi 3.5, 4.0, 5, 5.5,6 & Vcenter
* MS SharePoint 2010 &2013
* MS Exchange 2007&2010&2013
* Fort iGATE UTM
* Backup solutions (Symantec Backup Exec, veeam backup & replication, MS DPM)
* System Centre Configuration Manager (SCCM 2012)
* AVAYA IPO & Grandstream UCM
* IBM Flex system
* MacAfee Epolicy Orchestrator
* Microsoft Windows 7, 8.1,10
* Internet Security and acceleration Server 2006 (ISA)
* Cisco Certified Network Association (CCNA)
* Threat Management Gateway (TMG 2010)
* Symantec Endpoint Protection
* MS Azure (Under process)

**Work Experience:**

1. Mohammed Ali Al Swailem Group (MASCO) HO from 16/4/2011 till now

Working as Senior IT System administrator to administrate brand servers HP &IBM &IBM Flex System, Contain Domain Controllers, Exchange Servers 2013, File Server, SharePoint servers 2013,FTP Server, Printing Server ,Backup servers, VMware Esxi ,Vcnter server , DB Servers, Fortigate UTM , VOIP System ,Room Alert system, APC UPS, IBM storwize v7000 storage Main Datacenter and DR

**Main Responsibilities:**

1‐ Install, configure, maintain, administrate, and migrate servers within a Windows environment.

2- Implementation and Troubleshoot VMware ESXi (Datastore, P2V, V2V, VDR, VCenter, HA, Vmotion)

3‐ Manage Active Directory, end user accounts, permissions, Quota, access rights, GPO, DNS, DHCP, Print Server, File Server, Cluster, IIS,FTP Server, WSUS server.

4‐Configures, installs, upgrades, and maintains SharePoint 2013 FARM Multiple Servers, Responsible for the architecture, design and development of the SharePoint components (web parts, feature sets and custom site templates, document library, Lists, etc.)

5- Configure, Administrate and manage troubleshooting exchange 2013 (Migration, DAG, Mailflow, ActiveSync, HA, Spam filter, Capacity planning)

6‐ Plan and implement server upgrades, maintenance fixes, security policies, and vendor-supplied patches

7‐ Monitor and test system performance and provide performance statistics and reports, Maintain inventory of supplies and equipment.

8‐ Collaborate with other functions to ensure availability, reliability and scalability of corporate servers to meet business demands.

7‐ Implementation, Configuration & Manage MacAfee EPO and Antivirus Agent is installed, kept up to date and working correctly on all environment.

9‐ Prepares and maintains documentation of servers' configurations.

10‐ installs, Configures, upgrades, and maintains SQL Database Servers with always on (Availability group) 11‐ Develop and Implement backup plans (Veeam, Symantec Exec, and MS DPM) validates backup completion and accuracy according to the plans.

12- Excellent knowledge in TCP/IP configuration, cabling infrastructure, general networking services, and cabling installation, termination, labelling, commissioning, maintaining and troubleshooting.

13- Installation & configuration computer hardware operating systems and applications.

14-Provide daily technical support services for information technology establishments.

15-Receive Users calls to provide step-by-step guidelines for the resolution of a technical issue.

16- Administrate Fortigate UTM.

17‐ Administrate AVAYA VOIP and GrandStream UCM

18‐ Administrate Attendance System and Access controls.

1. Middle East for Engineering and Telecommunications (MEET) From 1/4/2010 to 1/10/2010
2. National Education Network (N.E.N) From 1/ 6/ 2009 to 30/3/2010