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| Photo.jpg Mobile: C/o 0502360357 ansari.379354@2freemail.com

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| Academic |
| * Bachelor of Technology in **Electronics & Communication Engineering** from Jawaharlal Nehru Technological University Hyderabad in 2015.
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| Technical Skills |
| **Client OS:*** Windows: XP/Vista/7, 8 & 10.

**Server OS:*** Windows Server 2008R2/2012.

**Office Tools:*** MS Office 2007, 2010 & 2013.
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| Personal Info |
| * Date of Birth -19/05/1993.
* Languages - English, Urdu, Hindi & Telugu.
* Gender - Male.
* Hobbies - Travelling.
* Marital Status – Single.
* Nationality – Indian.
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| Certifications |
| * Cisco Certified Network Associate. (**CCNA**)

(**Cisco ID:CSCO13272598**)* Microsoft Certified Solutions Associate.

(**MCSA**)(**Microsoft ID:15427429**) |   |

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| Ansari IT Support/System Adminccna-1[1].jpgmcsa[1].png

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| Career Summary |
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A professionalwith 2 years of strong experience in managing server, infrastructures and data-center operations across Linux, Windows and Mac OS X platforms. Effectively planned, installed, configured and optimized IT infrastructures to achieve high availability, performance andorganizational development and systems/network optimization. Skilled problem identifier and troubleshooter, comfortably managing systems & projects in a range of IT environments.

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| Work Experience |

* Worked as **Network System Administrator** in **Innovative Technologies,** Hyderabad, from **Oct 2015 to Dec 2017.**
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| Work Experience Summary |

* Designed, installed, upgraded, configured, and repaired local and wide area network hardware and infrastructure.
* Monitored, plans, and coordinates the distribution of client/server software and service packs.
* Assisted in the organization and inventory of all hardware and software resources.
* Resolved a history of problematic network failure by troubleshooting LAN/WAN connections
* Created users in the Domain Server according to the requirement.
* Deploys Operating System in multiple machines through WDS.
* Assigns authorities and security as per the required data.
* Provided network and desktop support to the users.
* Troubleshoots IP related issues and provided assistance.
* Installed and troubleshoot for modem and router.
* Resolved issues raised by the staff through ticketing tool.
* Ensured data is backed up on a regular basis using Backup software.
* Creates roaming profiles and assigning authorities.
* Provided IT support to computer users within the office.
* Installing wired and wireless printers, providing authentication.
* Installation of new software and updating on regular basis.
* Resolved the issue of Networks with the Laptops & Desktops.
* Creates share drives and providing access to specific users.
* Installed, configured and maintained various servers including Microsoft Windows Server 2008R2/2012 Active Directory, mailboxes and Network Infrastructure.

Ensured that all server hardware, operating systems, software and procedures aligned with organizational standards and strategic business plan* Monitor, analyze and address reliability and performance issues.

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| IT Skills |
| * LAN/WAN Administration
* Technical Support
* System Installation,
* Configuration & Up-gradation

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| MCSA |
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* Installed, configured and maintained DHCP, DNS, VPN and IIS, Hardware and software firewalls.
* Active Directory, Group Policy.
* Maintaining Data backups using windows and other third party backup tools along with Tape Drives.
* Implementing Wireless and Wired Security for the network, troubleshooting network problems.
* Providing support for Computers, Network devices, enterprise applications and Desktop applications (MS Office, Outlook, etc.)

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| CCNA |
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* IP Routing, Static & Default.
* Internet Protocols - RIPv2, EIGRP, OSPF.
* Vlan, layer 2 Switching and Trunking.
* **Knowledge on Access Control List (ACL),**
* **Network Address Translator (NAT).**
* Installing and testing computers and network related issues in a LAN/WAN environment.
* Installing and configuring various Networking devices including Switches and Routers.

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| CCTV  |
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* Understand advancement in technology with CCTV security system.
* Good knowledge on multiple types of camera.
* Installation and Configuration of Camera on DVR and NVR.
* Knowledge of Impedance DVR connector and camera

connector.

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| Clients – Schools, Colleges & Hospitals |

* Providing technical support for desktop, PC’s & laptops for end users.
* Solving end to end issues.
* Installing, configuring & upgrading windows operating system and other software as per requirement.

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| Decleration |
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I hereby declare that all the facts mentioned above are true and correct to the best of my knowledge and belief. **Date:** **Place:** **Ansari** |
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