

 **ERMIAS**

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# D U B A I – U AE

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|  | **PERSONALINFORMATION** |
|  | Date of Birth : 25 July,1988Gender : Male Marital Status : SingleNationality : Ethiopian Visa Status : Employment |
|  | **OBJECTIVE** |
|  | Highlyskilledandindustrious**waiter**withademonstratedabilitytoperformanddeliverthebest customerservicesindependentlyaswellasinateamwithtestedskillsinprioritizingandfinishing multipletasksintimeandinahighlyorganizedmanner.Iamabletograspnewconceptsandtake initiative in coordinating hotel and restaurant activities and achievingtargets. |
|  | **KEYCOMPENENTS** |
|  | * Cheerful, enthusiastic &innovative
* Young, aspiring, hardworking and dedicated innature
* Able to work well in a team/group or independently under minimalsupervision
* Perform assigned task with greaterresponsibility
* Friendly and pleasantnature.
* Have good communication skill inEnglish
* Can work under pressure and meetdeadlines
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|  | **PROFESSIONALEXPERIENCE*****Waiter(Nov2013–Nov 2016),Harmony International hotel, Addis Ababa–Ethiopia.*** ***Waiter (Aug2016–July 2017),Ramada AddisHotel,AddisAbaba– Ethiopia.***☞***Reception (Jan 2016- July 2017),ElianaInternationalHotel,AddisAbaba– Ethiopia.***Image result for four points by sheraton logo ***Currently I am working in four points by Sheraton hotel in Waiter position.******Responsibilities**** Greet guests and accompany them to theirtables
* Providing a warm welcome for guests and making recommendations from themenu.
* Provide an excellent customer service that anticipates individual guestneeds
* Supervise restaurant services duringshifts.
* Bring dishes/ drinks to the table and clear dinner plates, serving dishes and clearingcutlery
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| * Make recommendations of which drink to accompany guestmeals
* Prepare and set tables for the nextguests
* Ensure the food service area is left clean and tidy once all the guests haveleft
* Provide drinks service to the tables in the bar, asrequired.
* Ensure the guests receive high quality services and serviceprovision.
* Seek out guests to assist and offerservice.
* Ensure all opening and closing duties were performedproperly.
* To maintain the areas to a very high standard ofpresentation.
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| **EDUCATION /COURSES** |
| * Diploma in **HotelManagement**
* High School Leaving CertificateExam
* Computer application and InternetBrowsing
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| **LANGUAGES** |
| * English Fluent
* Amharic Native
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| **PASSPORTDETAIL** |
| * Date of Expiry : 29 Mar,2016
* Date of Expiry :28Mar,2021
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| **HOBBIES** |
| * Reading Books
* WatchingMovies
* Swimming
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I hereby declare that the information furnished above is true and correct to the best of myknowledge.