



**ERMIAS**

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# D U B A I – U AE

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|  | **PERSONALINFORMATION** |
|  | Date of Birth : 25 July,1988  Gender : Male Marital Status : SingleNationality : Ethiopian Visa Status : Employment |
|  | **OBJECTIVE** |
|  | Highlyskilledandindustrious**waiter**withademonstratedabilitytoperformanddeliverthebest customerservicesindependentlyaswellasinateamwithtestedskillsinprioritizingandfinishing multipletasksintimeandinahighlyorganizedmanner.Iamabletograspnewconceptsandtake initiative in coordinating hotel and restaurant activities and achievingtargets. |
|  | **KEYCOMPENENTS** |
|  | * Cheerful, enthusiastic &innovative * Young, aspiring, hardworking and dedicated innature * Able to work well in a team/group or independently under minimalsupervision * Perform assigned task with greaterresponsibility * Friendly and pleasantnature. * Have good communication skill inEnglish * Can work under pressure and meetdeadlines |
|  | **PROFESSIONALEXPERIENCE**  ***Waiter(Nov2013–Nov 2016),Harmony International hotel, Addis Ababa–Ethiopia.***   ***Waiter (Aug2016–July 2017),Ramada AddisHotel,AddisAbaba– Ethiopia.***  ☞***Reception (Jan 2016- July 2017),ElianaInternationalHotel,AddisAbaba– Ethiopia.***  Image result for four points by sheraton logo ***Currently I am working in four points by Sheraton hotel in Waiter position.***  ***Responsibilities***   * Greet guests and accompany them to theirtables * Providing a warm welcome for guests and making recommendations from themenu. * Provide an excellent customer service that anticipates individual guestneeds * Supervise restaurant services duringshifts. * Bring dishes/ drinks to the table and clear dinner plates, serving dishes and clearingcutlery |

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| * Make recommendations of which drink to accompany guestmeals * Prepare and set tables for the nextguests * Ensure the food service area is left clean and tidy once all the guests haveleft * Provide drinks service to the tables in the bar, asrequired. * Ensure the guests receive high quality services and serviceprovision. * Seek out guests to assist and offerservice. * Ensure all opening and closing duties were performedproperly. * To maintain the areas to a very high standard ofpresentation. |
| **EDUCATION /COURSES** |
| * Diploma in **HotelManagement** * High School Leaving CertificateExam * Computer application and InternetBrowsing |
| **LANGUAGES** |
| * English Fluent * Amharic Native |
| **PASSPORTDETAIL** |
| * Date of Expiry : 29 Mar,2016 * Date of Expiry :28Mar,2021 |
| **HOBBIES** |
| * Reading Books * WatchingMovies * Swimming |

I hereby declare that the information furnished above is true and correct to the best of myknowledge.