**ELOISA**

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**BACKGROUND**

Graduate of Electronics and Communication Engineering with more than 5 years’ experience in Network Project Rollout and marketing and sales implementation in both international and local companies. A great team player and excels in completion of multiple task such as in smooth integration of each site (remotely and on-site), in-charge for engineering work plan involving high-level design for BGP, EIGRP, MPLS, L2VPN and OSPF (routing and switching protocols), creation of MOP for site implementation activities, and troubleshooting and maintaining the network free from alarms and outages. Having an interpersonal skills for building effective communication and relation with the client and with the team.

**AREAS OF EXPERIENCE**

June 30, 2017 – **Datacom Engineer and Provisioning Engineer**

December 31, 2017 Huawei Technologies Philippines

thru Primus@Knowledge Specialists, Inc.

BGC Taguig City, Philippines

* Accountable for site’s implementation, which includes technical designs, material allocations and site solution’s with dependencies.
* In-charge of Engineering Work Plan.
* Creation of MOP for each site’s integration.
* Accommodating site restoration issues and supports during integration activities.
* Responsible for logical service provisioning.
* Provides root cause analysis for the network performance and optimization.

**Achievements:**

* Completion of implementation of Project IP NPM
* Completion of logical service provisioning of more than 5000 LTE sites nationwide under Nemesis Project
* Successfully restoration of sites with issues and dependencies
* Provides optimization procedure for network services and traffic shifting using optimization tools.

May 13, 2013 – **NOC Engineer**

January 31, 2014 Globe Telecoms

Thru Primover Consultancy Services, Inc.

Makati City, Philippines

* Performs first line troubleshooting to network alarms under SLA and endorsed to field operations if necessary.
* Responsible for monitoring alarms to prevents network outages.
* Manage in operation and maintenance of transmission/SDH network.
* Configuration of 2G and 3G services into EoS and CPOS to bear into Layer 2/Layer 3 Network of Access Layer (AN routers) and Aggregator Layers (AGG/AG routers) and 4G services in IPRAN Network using command line interface
* Providing logical mapping and troubleshooting of SDH, 2G and 3G mobile traffic based on ATM/TDM technology in different network management system
* Handles and perform regular preventive and corrective maintenance activity
* Assists in implementation of network activities that can improve stability of the network and can ensure 99.9% network availability in accordance with approved procedures to prevent service degradation and outages.

**Achievements:**

* Secure every duty the network system is free from alarms and outages.
* Successfully supports and implements the scheduled activities for every project.
* Successfully implemented the network swap out under Nemesis project.
* Completion of regular preventive and corrective maintenance activity.

June 18, 2012 – **Sales and Technical Engineer**

March 1, 2013 Advance Surface Protection Specialist, Inc.

Pasig City, Philippines

* Providing sales and target the monthly quota.
* Providing pre-sales technical assistance and product education, and after-sales support services
* Developing long-term relationship with clients through managing and interpreting their requirements.
* Searching for new clients who might benefit from company products such as mechanical gasket, packing, mechanical seals and reinforced coatings and even services.

**Achievements:**

* Produce sales for new clients.
* Build good relation to the clients and the team members.

**EDUCATION**

June 2005 – Bachelor of Science in Electronics and Communications Engineering

May 2012 Technological Institute of the Philippines

Quezon City, Philippines

**SEMINARS AND TRAININGS**

December 2014 Datacom Training

Huawei Technologies Philippines

Makati City, Philippines

May 2010 – On-the-job Training

June 2010 Radio Veritas Global Broadcasting System, Inc.

Quezon City, Philippines

March 2009 – Mechatronics NC II Training

October 2009 MTC Technological Training Center

UP Diliman Quezon City Philippines

January 2009 Basic Electronics

Technological Institute of the Philippines

Quezon City

**SKILLS**

* MS Office
* Basic knowledge in Adobe Photoshop and Autocad
* LAN, WAN
* Acquired knowledge for Huawei routers
* Monitoring tools of Huawei, Alcatel and ECI
* IP networking protocols
* Driving Skills