JAVID

Sharjah UAE

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**career Objective**

Seeking Position as an IT Support Engineer to utilize technical experiences, background and skills In order to learn new technologies as well as serve for the firm.

I have a strong professional background with abilities to adapt and grow according to organizational demands and at the same time, give me an opportunity to sharpen my skills with a chance to grow professionally.

**EDUCATIONAL Qualification**

2016 The University of Agriculture Peshawar.

 **BS in Information Technology**

CGPA: 3.56 Out of 4.00

**Work Experience**

**I have two years and one month experience as an IT Support Engineer and Network Administrator in different organizations, listed below.**

**RELACOM PAKISTAN PVT LTD SEPT2016 –JAN2018**

**IT Support Engineer**

Relacom Pakistan is the Platform where I had start my mid-career level. Learnt technical and general management skills as summarized below.

* **Core Responsibility** to provide technical Support to the end user of the company, Solve **technical problems** occur in company employee’s computers.
* Installation, Configuration, Updating and Monitoring of DNS, DHCP, Root Domain Controller, RDS, WDS, ADC , FTP, VPN **Servers** and Management of Networking Devices such is Cisco Routers, Access points and Switches as per requirements.
* Daily **Backup** of essential **data** and configurations.
* Routine **monitoring** of the Organization **Local area Network**.
* **Significant duty** to configure **local switches**, which serve the LAN.
* **Installation** of **client Operating systems** and configuration of employee’s computers.
* Management of IT assets such is releasing laptops to new employees, reconfiguration of printers and replacing of printer’s corteges, Updating Antivirus, Installation and configuration of company concern software.

**CORELINKS PAKISTAN JULY2016 –SEPT2016**

**Network administrator**

CORELINKS PAKISTAN is one of the place where I have explore my technical knowledge and learnt rear skills from the environment around.

* **Major charge** to **manage Servers, Routers, Switches** and other Networking Devices, replacing the malfunction hardware and application software with new well function hardware and software.
* **Routine Backup of Data**, newly installed services and **Configurations**.
* Provide Technical support to end user as a part task.
* **Train end user** about new technical services, concern to.

**KHYBER TEACHING HOSPITAL PAKISTAN JAN 2016 – JUNE2016**

**Management Trainee Officer**

KHYBER TEACHING HOSPITAL is one of the province promenant govt hospital located in Peshawar where I have started my practical field journey.

* Being as novice, providing **first line technical support** to computer users.
* Installation of Operating Systems and softwares, Configuration of hospital computers.
* Find out flows and **problems in data cables** ,Hardware and software, trying to **remove the malfunctions**.
* Configurations, Management and Monitoring of **LAN Switches**.

**professional Training / courses**

* CCNA Routing and Switches
* CCNP Routing and Switches
* CCNA Security
* MCSE 2012
* MCITP
* MCSE 2003

**SKILLS**

MS Office 2003-2016, Tally, Quick book, Peachtree, Excel, MS Dynamics, Coral Draw, Photoshop,HitFilm4 Pro, Linux Red hat, Linux Fedora, Kali Linux. Savvy in Java, C++, Vb.net, HTML, CSS, PHP, JavaScript, Ajax, MySQL, Asp.net, Dream viewer, Joomla, WordPress. Client OS like XP,Vista,7,8,10 and Mac OS, CCTV Cameras Installation and Monitoring, DVR configuration.

**LANGUAGES**

* English Fluent
* Urdu Native
* Pashto Native