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| IMG_20170216_225156_opt (1)  **DEEPAK**  **IT Professional**  *Goal-oriented professional offering experience in* ***Networking & Systems***  ***Administration, Security****; targeting assignments in* ***Network-Security Operations / Network Implementation*** *with an organization of repute*  [deepak.379848@2freemail.com](mailto:Deepak.379848@2FREEMAIL.COM) | |
| **Key Skills**     |  | | --- | | IT Project Execution | |  | | IT Network Management | |  | | |  | | --- | | Data Centre Management | |  | | Incident / SLA Management | |  | | Budgeting & Cost Control | |  | | Network Performance | |  | | Systems Administration/ Maintenance | |  |   System Integration / Migrations    Liaison & Coordination | |  |   Z:\Approved_ResDev_Repository\Formats\Visual Resume Formats 2015-16\Icons\workshop24x24icons.png  **Courses**   * CCNA – Cisco Certified Network Administrator * Windows Server 2012 | Z:\Approved_ResDev_Repository\Formats\Visual Resume Formats 2015-16\Icons\careertimeline24x24icons.png  **Profile Summary** |
| * Network Administrator offering over **5 years’** experience in **Networking, IT Infrastructure Management, Business Engagement, Stakeholder Management & Troubleshooting** * Expertise in managing **high-severity incidents** to ensure service availability with minimal delay and impact towards ensuring **smooth operations** of business environment * Excellent in providing enterprise-wide **technical solutions** through the alignment of **business/information systems** * Expert in Service desk implementation using **ITIL standards** for Incident Management, Service Management, Change Management, Problem Management modules * Exposure of **LAN infrastructure** including **Structured Cabling Systems, VLANs, and Systems Management Tools** * Proficient in solutioning of end-user computing by**suggesting prospective hardware & Software** which meets business needs * Capabilities in coordinating with **internal & external customers** for running successful operations; experience of implementing **procedures & service standards** for **operations excellence** * Proficient in developing **project baselines**; monitoring & controlling projects with respect to **cost, resource deployment, time overruns and quality compliance** to ensure **satisfactory execution of projects**   edu24x24icons  **Academic Details**   * **Pursuing:** **B.Tech. (Electronics & Telecommunication)** from KSOU, University * **2011:** **Diploma in Electronic & Communication** from Directorate of Technical Education, SNGPC * **2008:** 10th from State Board of Secondary School, Govt. Higher Secondary School |
| softskills24x24icons **Soft Skills**  Collaborator      Communicator     Planner    Change Agent      Motivational Leader     Thinker | career24x24icons **Career Timeline**  A.D. Patel Institute of Technology as Assistant Professor    *Al Awazi Information Technology as*  ***IT Support Engineer***    ***E-ware Info Solutions as Service Engineer***  M.E. in Communication Engineering from Xx institute  2012 to 2013  2013 to 2015  Since 2016  *Utility Project & Services Pvt. Ltd. as*  ***Multi Technician***  B.E. in Electronics & Communication Engineering from Xx institute |
| |  | | --- | | Z:\Approved_ResDev_Repository\Formats\Visual Resume Formats 2015-16\Icons\workexperience24x24icons.png  **Work Experience**  ***Since May’16***  ***Al Awazi Information Technology, Muscat as IT Support Engineer***  **Key Role:**   * Administering **IT networks** as part of the team engaged in managing **data centre, network, data, voice and telephony infrastructure** * Providing **on-site support** for AMC service and product installations * Assisting the team in providing network support for following: * **WAN and LAN networks** and systems hardware implementations, upgrades and repairs * Configuration, troubleshooting of **Wireless Devices** * Installation, configuration and commissioning of network Infrastructure * Optimization of **SAN and NAS** for database server * Securing **network systems updates** by enforcing policies and monitoring access to customers and enterprise storage * Reviewing service reports for various clients using **Syslog Server** * Designing **network layouts** for the project & planning and scheduling essential **CAT6 and OFC projects** monitoring, (fluke & otdr) testing and reporting * Performing installation of **IP surveillance system, IP telephone, Access control and APC ups system**   **Selected Highlights:**   * Consistently improved the way of delivering **IT system administration and networking services** * Integral part of a team that successfully transitioned nearly **10,000 network devices** from existing in-house team to outsourced managed solutions * Led the **Network and Infrastructure Section team** including Security, Local Area Network (LAN), Wireless and Data Centre personnel in implementing the organisation’s **IT standards, framework and strategy** * Prepared **disaster recovery plans** for the network and security devices; interfaced with vendors for network and security products * Planned, designed, installed, troubleshot, and repaired LAN, WAN, and telecommunication hardware and software, and fiber and copper media thereby improving the network efficiency by **100%** * Ensured **60% uptime** on all websites and applications and designing procedures for monitoring for failures and Repair * Lead team efforts that improved network efficiency by **100%** and reduced critical application downtime by **70%**   Z:\Approved_ResDev_Repository\Formats\Visual Resume Formats 2015-16\Icons\workexperience24x24icons.png  **Previous Experience**  ***Mar’13 to May’15***  ***Utility Project & Services Private Limited, Coimbatore as Multi Technician***  **Selected Highlights:**   * Troubleshot **network connectivity and system peripheral** issues on site * Ensured **operations and maintenance** of **Access control, Analog Amplifier and Public Address System** * Built Automation System and Control * Headed system maintenance (Satellite Master Antenna Television System) – Analog system * Performed installation, repair and maintenance of electrical and electronic related equipment   ***Jan’12 to Mar’13***  ***E-ware Info Solutions, Coimbatore as Service Engineer***  **Selected Highlights:**   * Administered onsite installation, monitored and responded to **hardware and software problems** * Installed and configured **systems, printers** & provided **network troubleshooting and support**   Z:\Approved_ResDev_Repository\Formats\Visual Resume Formats 2015-16\Icons\Training-Attended24x24icons.png  **IT Skills**   * IP addressing & configure Cisco Router network by access-list * LAN & WAN configuration - Vlans, Trunks, Ether-channels STP, SPAN, RSPAN, inter VLAN routing * **Routing protocols**: OSPF, RIP, EIGRP, BGP * **Active Directory Services:** Group Policy Management Console (GPMC); DHCP; WINS and DNS. * Configured AD Domain services roles * Troubleshooting, Network solutions, internal networks, Firewalls, Network infrastructure-Patch management   personaldetails24x24icons **Personal Details**   * **Date of Birth:** 15th October 1992 * **Languages Known:** English & Tamil * **Nationality:** Indian * **Marital Status:** Single * **No. of Dependents:**Two * **Visa Status:** For two year (Exp: May 19/2018) * **Driving License:** India | | |