**CANDIDATEPROFILE**

**JOSEPH**

**IT SUPPORT ENGINEER,**

joseph.380918@2freemail.com

***PROFESSIONALOBJECTIVE:***

*Tohaveagoodcareerwithanorganizationofrepute,ledgeandskillstotheorganizationalsuccessandenhancemyexperiencesthroughcontinuouslearningandteamwork.*

***EXPERIENCES:*** • ***ITSUPPORTENGINEER****atSDITECHCOMPUTERSERVICESLLC****,****DUBAI,UAE****(*JANUARY*2015–DEC2017*)**

• ***SYSTEMADMINISTRATOR****atGATEWAYTECHNOLOGIESCHENNAI,INDIA(AUG2011TOJULY2014)*

• ***DESKTOPENGINEER****atBASELINETECHNOLOGIESCHENNAI,INDIA(FEB2010TOMARCH2011)*

**EDUCATIONPROFILE:**

|  |
| --- |
|  **Course Stream University/Board Institution Year**  |
| **B** | **achelor’sDegree** | **BachelorofartsEnglish** |  | **MaduraiKamarajerUniversity** |  | **MaduraiKamarajerUniversity-Madurai** | **2011** |
| **HSSC** | **ComputerScience** | **GovernmentofTamilNadu** | **ST.Joseph’sHSSTHIRUTHUVAPURAM** | **2006** |
| **SSLC** |  | **GovernmentofTamilNadu** | **ST.AloysusHSSMarthandanthurai** | **2004** |

**PROFESSIONALQUALIFICATION:**

• **MCSE**(MicrosoftCertifiedSystemsEngineer)

• **MCSA**(MicrosoftCertifiedSystemsAdministrator)

• **MCITP**CommandITSolution,Thampanoor,Thiruvananthapuram,INDIA.•

• **DiplomainComputerNetworkingEngineering**inGatewayTechnologies,Chennai,TamilNadu,INDIA.• **DiplomainComputerHardware&Engineering**inSt.Xavier’sComputerCentre,TVM,INDIA

**COCURRICULARACTIVITIES:**

• Install,configure,andmaintainoperatingsystems,applicationsoftwareandsystemmanagementtools• Consultingclientsandcomputeruserstodeterminethenatureofproblems

• Investigating,diagnosingandsolvingcomputersoftwareandhardwarefaults• Agreeingtotimescales&Maintainingrecordsofsoftwarelicenses

• Configuring,installingandtroubleshootingMSoffice,Outlook,iPhone,Mac,Macmail.• Adding,removingorupdatinguseraccountinformation,resettingpassword,etc.

• ManagingPayroll,Time&attendanceandbackupapplications• ManagingBlackberrySmartphonesforemails

• PurchasingallITrelatedandotherelectronicsequipment’s• Troubleshootingsoftware,hardwareandnetworkingissues• Schedulingofservers,data,usersandemailbackup

• MonitoringandmanagingAntivirus

• Serveradministration,maintainuser,Group,OU,DNS,DHCP,etc.• maintainingconnectivitytotheinternetandVPNtoalloffice

• **DubaiTrade**E-services,FreightForwardingSoftware&allDubaitradingwebSitesknowledge.

**CLIENT:**VASCOGLOBALMARITIMELLC,GOODRICHMARITME,

CARAVELLOGISTICS,UTTAMGALVA,ECOPLAST,NIMAI,GreatWallInternational.Etc.

**OTHERSOFTWARESKILLS**

• MSoffice2003,2007,2010,2013,2016,Office365,adobePageMaker,Tallyetc.• TeamViewer,ammyadmin,AnyDesk.

• Completedatabackupsolution,Novabackupsolutionetc.

**PERSONALDETAILS:**

**ADDRESS:** FLAT810,BULDINGNO:19STREETNO9,ALHAMRIYAPOSTBOX:313

BURDUBAI,DUBAI,UAE.

DateofBirth : MaritalStatus:

04/03/1988

Marred

**Languagesknown**:English,Malayalam,Tamil,Hindi

IherebydeclarethattheinformationfurnishedaboveistruetothebestofmyknowledgeandIbeartheresponsibilityforcorrectnessoftheabovementionedparticulars.