**WORKING EXPERIENCE**

**Al Shannya Palce**

**Room Inspector**

**Dukhan road Al Shannya Qatar**

**July 11, 2017 – January 03, 2018**

* Checking the rooms.
* Do a report regading the room status.
* Checking the stocks.
* Checking the room status before the family will come.

**Miami Heat Beach Resort**

**Front/Customer Service**

**Nagpajo Crossing Morong, Bataan**

**June 13, 2013 – July 14, 2014**

**April 15, 2015 – June 01, 2017**

* Welcoming the guest.
* Checking the room status.
* Answering inquiries thru phone and emails.
* Ocular the guest around the areas and rooms.
* Check the status/emails from time to time if possible.
* Do the report regarding the status daily and weekly.

**Ayala Mall Harbor Point**

**Sales Lady**

Subic Bay Metropolitan Authority

February 6, 2013 to May 6, 2013

* Greet the customer at the storeand provide them with informationon their product.
* Provide the information regarding prices and sales services.
* Assist the customer making decisions regarding suitable purchases based on their specific likes.
* Oversee wrapping or bagging of purchased item to ensure that they meet the store standard.
* Create sales report.
* Oversee the cleanliness and replenishment of shelves according to marketing and sales directives.

**KRISTINE**

**Two Porto Arabia**

**Housekeeping Attendant**

**The Pearl Qatar**

**January 23, 2012 –December 11, 2012**

* Performs routine duties in cleaning and servicing of guest rooms and baths

under supervision of housekeeping supervisor. Housekeeper promotes a positive image of the property to guests and must be pleasant, honest, friendly and should also able to address guest requests and problems.

**Bonito Beach Resort and Hotel**

**Room Attendant**

Sito Panibatuhan Brgy. Poblacion

Morong, Bataan

February 26, 2011 – November 3, 2011

* Upkeep and maintain the cleanliness of property grounds and building that meet the professional image of a hotel.
* Perform cleaning in public areas and rented areas.
* Setting up the bed.
* Cleaning the toilet.

**Bataan White Corals**

**Food Attendant**

Sitio Panibatuhan Brgy. Poblacion

Morong, Bataan

April 2008 – June 2009

* Welcoming the guest.
* Setting up the table according to their order.
* Taking order.
* Serve the food.
* Bussing out.

**On the Job Training**

**Food and Beverage Operation and Housekeeping Operation**

Vista Venice High Land Resort

Sitio Marucdoc Brgy. Nagbalayong

Morong, Bataan

January 13, 2011 – February 25, 2011

**On the Job Training**

**Food and Beverage Service**

Anvaya Cove Nature Club

Mabayo Morong, Bataan

November 17, 2010 – January 11, 2011

**SEMINARS ATTENDED**

**Fundamentals of Nursing**

Relating Old Concepts to New Ideas

Is an Evidence-Based Practice

(A Seminar Workshop for Students and New Professionals )

Dr. Audrey Berman, RN, AOCN

April 21, 2008

**Stroke Society of the Philippines**

Empowering The Community Against Stroke

El Centro Convention Center,

Legenda Hotel Subic,

Olongapo City, Philippines

August 16 - 18, 2007

**Completion of Community Welfare**

**Training Services Program**

Completion of two semester of training

Under the CWTS components of NSTP

Quadrangle, Subic Bay Freeport Zone,

Philippines

March 8, 2008

**Civic Welfare Training service**

Seminar on Disaster Preparedness

And Earthquake Drill

Lyceum of Subic Bay,

Subic Bay Freeport Zone

Philippines

Mr. Joel R. Cabarobias

**Food and Beverage**

Proper Sequence of Serving

Table Napkin Demonstration

under Tesda Assessor

Ms. Evangeline Lucio

April 21 - 25, 2007

**Tanduay Bartending**

Cocktail Mixing and Bottle Flaring

Lou-is Resort and Restaurant

Balanga City, Bataan

July 23, 2009

**Learning Edge with Italianni’s**

Basic Operation, Our Service

and Cooking Demonstration

Italianni’s Trianoma, Space 4010

M4 Level, Triangle North of Manila

Quezon, City

August 27, 2009

**T.G.I.Friday’s**

Service Brand Standards and

Bar Mixology Techniques

T.G.I.Friday’s Restaurant

Trinoma Mall

September 28, 2009

**Sofitel Philippine Plaza**

Front Office Operation,

Housekeeping and Bed Making,

Food and Beverage Operations

Mr. Joseph de Ocampo

August 28, 2009

**Apprenticeship-By-E**x**perience**

(School Onboard Learning Program)

Seminar/Workshop & Practicum Immersion

(Vessel Familiarization, Front Office Operation,

Food & Beverage Service, House Keeping Service

& Basic Safety on the Ship)

Mr. Eric Ereño

SuperFerry

**National Certificate ll**

(Bartending)

Written Examination, Cocktail Mixing,

Demonstration of Bottle Flaring,

and Familiarization of bar utensils

Eastwoods Balanga

Mr. John Waine R. Cendam

August 13, 2010

**National Certificate ll**

(Housekeeping)

Written Examination, Butler Service,

Bed Making, Laundry Process,

Ironing Procedure, and Room Maintenance

Eastwoods Balanga

Ms. Charissa Lyne N. Susi

March 23, 2011

**EDUCATIONAL BACKGROUND**

**TERTIARY**

**Hotel and Restaurant Services**

Eastwoods Professional College

Of Science and Technology

Graduate

2009 - 2011

**Practical Nursing**

Lycevm of Subic Bay

Undergraduate

2007-2008

**SECONDARY**

**Morong National High School**

2006-2007

**ELEMENTARY**

**Morong Central Elementary School**

2002-2003

**Highlights of Qualification**

* Can work with minimal supervion.
* Knowledge in room maintenance towel folding and bed setting up.
* Knowledge in table set up formal and in formal.
* Computer Literate.
* Knowledge in excel and Microsoft office world.

**PERSONAL INFORMATION**

Date of Birth: November 13, 1990

Place of Birth: Bagac, Bataan

Age: 27

Weight: 59 kls.

Height: 155 cm.

Citizenship: Filipino

Civil Status: Married

***I hereby that above information is true and correct based on my knowledge and belief*.**

**KRISTINE**