**HARUNA**

**Language: French Native, English Fluent and Swahili**

**Address:**            Al Rigga, Dubai, UAE
**Email:**                     haruna.381179@2freemail.com

**Gender**: Male

**Country:**  Congo

**Visa Status:**  Visit Visa

**OBJECTIVE**

To improve my skills and knowledge as a waiter; become a part of a reputable fine-dining restaurant in UAE; and run my own restaurant in the future

**STRENGTHS**

1. Ability to work effectively under time pressure and for long and extended hours
2. Ability to multitask and eye details
3. Vast knowledge of different wines, spirits and beverage build up
4. A friendly, cheerful, and polite attitude
5. Experience in preparing salad and other appetizers, and coffee
6. A strong passion to ensure customer satisfaction**EXPERIENCE**

**Waiter, 2010-present
Chicken Tonight March 2015 to December 2016**

**Responsibilities**

* Escorts customers to their tables and ensures they are settled comfortably; offers coffee and other drinks
* Presents the menu to customers, answers queries about it, and makes suggestions if necessary
* Informs patrons the restaurant’s daily specials
* Serves food and beverages promptly
* Ensures that customers are enjoying their meals or that they do not have any problem with their food
* Collects the customers’ payments and  prepares bills with itemized costs and appropriate taxes
* Prepares and tidies up the tables or counters; makes sure there are enough salt, sugar, pepper, cream, other condiments and napkins in every table or counter.
* Decorates dishes prior to serving
* Ensures that there are adequate supplies of food, tableware, linens, and beverages
* Stays alert for customer’s requests and be prompt to address them
* Performs other tasks assigned by supervisor or manager from time to time.

**Chilli’s Restaurant January 2017 to March 2018**

**Service Crew Front**

**RESPONSIBILITIES**

* Took food and beverage orders and served them to customers
* Attended to customers’ needs and manned the drive thru
* Accepted payments and manned the cash register
* Maintained cleanliness in the counters, some parts of the kitchen, and tables
* Helped in keeping the stock room clean and organized
* Accepted calls for delivery and other inquiries
* Did other tasks assigned by supervisor

**EDUCATION**

**Cavendish University Uganda,**2012-2015
High School 2011

**COURSES**

1. Dining Etiquette Seminar
2. Seminar on Sanitation and Safety for Waiters

**REFERENCES**

Upon request