**MIRIAM**

Email Add: mariam.381184@2freemail.com

Equipped to continue excellence in customer service, patience and cash handling.

PROFILE:

Methodical and driven cashier with exceptional skills and hands on experience in cash handling, cash balancing and closing, bill generation and customer service. Customer service oriented attitude, with a demonstrated ability to resolve problems and create a friendly environment.

CORE COMPETENCIES:

-Return/exchange processing

-Optical scanners

-Customer service

-Communication

-Cash draw balancing

-Calculation

-Bagging/wrapping

#### PERSONAL INFORMATION:

Nationality: Filipino

Birth Date: Jan. 12,1978

Birth Place: Philippines

Civil Status: Single

Gender: Female

Religion: Christian

Visa Status: Visit Visa

#### **PROFESSIONAL EXPERIENCE:**

 **Sunrise City Supermarket** Karama branch Dubai, UAE

 (April 5, 2016 – May 16, 2018)

**Cashier**

- Provided the highest level of prompt and friendly customer service which increased client by 20% annually.

- Made a significant increase in sales by up-selling merchandise displayed at the cash counter.

- Reduced waiting time for customers by providing quick services.

- Followed appropriate procedures for cash handling.

**Henry Lhuillier Pawnshop** (Money Remittance)

 (Nov., 2005-Aug., 2015)

**Customer Service**

* Resolved customer complaints by identifying problems and taking appropriate corrective action-resulting in 50% increase in department’s efficiency.
* Demonstrated professional etiquette and manners when interfacing with customers which resulted in 30% improved feedback from customers.

### Educational Attainment:

**College-** Bachelor of Science in Commerce : Management

Holy Name University Bohol, Philippines

 **Graduated**: March, 1998

**Secondary**- Calubian National Vocational School Leyte, Phils.

**Year Graduated**- March, 1994

**Tertiary**: Calubian Elementary School Leyte, Phils.

**Year Graduated:** March, 1990

### CHARACTER REFERENCES:

Available upon request.