

**BISHAL**

Dubai, UAE

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# *Career Objective*

# *A Challenging attractive position commensurate with my qualification and experience. To work in accordance with my knowledge, skills and work effectively by providing high quality & standard service are on my way to the entire satisfaction and success of the company as well as to build up my career and quality.*

***Work Experience***

* 1 year working Experience as a ”**Customer Service**” in **Transguard Group LLC,**in Dubai UAE.
* Presently working in Galadari Icecream Company ‘**’Baskin Robbins**’’ since october 2015 to till date.

***Duties and Responsibilities***

* Monthly stock taking
* Serving customers to their satisfaction with a smile
* Making daily reports
* Leading my team to reach the monthly set target
* Handling the customer problems in a proper way
* Liaising with managers on how to promote sales
* Handling cash and balancing inventories for the given store
* Order out of stock items in a timely manner
* Manage products returns and exchange

***Personal Strength***

* Respectful and cooperation with colleagues
* Good Communication Skills.
* Hard working and result oriented.
* Young healthy and energetic.
* Willingness to work effectively and efficiency.
* Can Participate and interact with people from different nationalities.
* Can easily cooperate with staff in any situation

***TRAINING SKILLS***

* Basic computer knowledge
* Personal incharge certificate from dubai municipality
* Fire fighting
* First aid

***Educational & Qualification***

* S.L.C- Shree Harikul Model Higher Secondary School in Nepal.
* College – Kathmandu Barsha College

***Personal Details***

* Gender : Male
* Nationality : Nepalese.
* Place of Birth : Jhapa(Nepal)
* Date of Birth : 31-oct - 1995
* Marital Status : Married
* Religion : Hindu
* Languages Known : English, Hindi , & Nepali.

***Passport Details***

* Date of Issue : 01-Jun - 2014
* Date of Expiry : 31 – May - 2024
* Place of Issue : Nepal
* Visa Status : Employment Visa.

***Declaration***

I do hereby declare that all the above mentioned details are true and correct to the best of my knowledge and belief.