**CHARLES**

**Email:** **Charles.381670@2freemail.com**

**PERSONAL STATEMENT**

Results-orientated Manager with over 15 years experience, having an ability to evaluate opportunities and risks to deliver innovative new solutions to nurture, grow a business and provide direction and leadership to high performance teams to attain organizational objectives. I also have excellent people skills and enjoy leading the business forward and offering personal touch to my customers. I am currently looking for a suitable management position with an entrepreneur company which is heavily focused on customer satisfaction.

**FEW KEY ACHIEVEMENTS**

* Consistent Success in Business Management, Process and Modeling.
* Success in ISO 9001 (Quality Management System) implementation, Audit and Certification.
* Constant progressive growth for 5 years in an average of 37.5% above the forecast.
* Successfully supervised and won the bidding of the renovation of Nigerian senate, furnishing of Yenagoa government house and Ebonyi State liaison office Abuja, after competing with a company that had won the contract for the past 12 years.
* Successfully managed 3 years contract of various jobs worth 300 Million Naira ($ 850,000).
* Increased the Konnett Networks profit within the region from 7million to 10.5 million by year ending 2006 and 14million by 2007 because my team was able to strategically establish 56 cybercafés in various cities within the region.
* Attained the corporate goal of making Konett Networks an ISP house hold name within the region.
* Successfully developed an annual Capital/ revenue budgets, to support and justify the level of budget requested to ensure performance against service level standards.

**EMPLOYMENT HISTORY**

* **GENERAL MANAGER -** Fidelity Pharma Store LLC- 2017 until date.
* **GENERAL MANAGER -** Naoufer Group LLC ( Bus Rental & Garage) **-** 2015 to 2017
* **GENERAL MANAGER –** House Beautiful Ltd (Interior Decoration Company)- 2010 to 2015.
* **ASSISTANT GENERAL MANAGER –** House Beautiful Ltd (Interior Decoration Company)- 2008 to 2010
* **REGIONAL MANAGER –**Konett Networks Ltd (Internet Service Provided ISP)–2005 to 2008
* **HEAD BUSINESS SUPPORT** -Siotel Nig. Ltd - 2002 to 2005

 **DATA GOVERNANCE MANAGER** - National Deposit Insurance - 1998 to 2002

* **HEAD COMPUTER SERVICE DEPT (OPERATION)** - Allied Bank of Nigeria PLC - 1995 to 1998
* **ASST MGR - COMPUTER DEPT (OPERATION)** - Cooperative & Commerce Bank - 1991 to 1995

**EDUCATION**

 **MASTERS DEGREE** - Information Technology - Nnamdi Azikiwe University.

* **POST GRADUATE DIPLOMA** - Computer Science - Enugu State University of Science & Technology (ESUT).
* **NCE (NIGERIA CERTIFICATE IN EDUCATION)** –Maths & Economics–Nwafor Orizu College of Education.
* **HND (HIGHER NATIONAL DIPLOMA)** - Statistics - Institute of Management & Technology.

**OTHER TRAININGS**

* Human Resources – Leadership & Strategic Impact.
* Lean Six Sigma.
* Product Management -Building a product Strategy.
* Business Process Modeling.
* Supply Chain Management.
* Purchasing & Contract Management.

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| **PERSONAL DATA** |  |  |  |
| **Sex:** | Male | **Marital Status:** | Married. |
| **Visa type:** | Residence | **Language:** | English (Written and spoken) |

**REFERENCES AVAILABLE ON REQUEST**