Rajesh

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| *Synopsis* |

3 Year Diploma with 13 years of total experience in the IT Hardware & Networking industry and experience in Hardware, Networking, System/Network Administration.

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| *Objective* |

I would like to obtain a challenging position in IT where I can utilize my skills and knowledge efficiently for organizational growth.

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| *Technical Skills* |

* Windows server 2000/2003/2008, Windows XP/7/8, Linux, MAC OS 10
* Networking, LAN, WAN,DHCP, TCP/IP,
* Microsoft Outlook 2000/2007
* Symantec AV Client/Server, Trend Micro
* Basic Knowledge in CISCO Router and Switches configuration
* Basic knowledge in SQL 2005/2008
* Configuring and troubleshooting Desktops, Laptops and Server
* organisational skills to prioritise tasks
* a commitment to keeping up to date with the latest developments in IT
* Installation and maintenance of software and operating systems

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| *Professional Certification & Training* |

* CCNA (Cisco certified Network Associate) 640-607
* MCP (Microsoft Certified Professional) Windows 2000 Server
* Network+ Certification Training

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| *Professional Work Experience* |

**1, Educomp Solutions Limited|10th Jun’ 2009 – Jun’ 2015**

**Co-ordinator**

* Act as a Team leader for Hardware, Networking and software support
* Installation and configuration of Windows 2003 server, IIS, SQL 2005/2008
* Smartclass application configuration
* Network, Hardware and software troubleshooting
* Smartclass application training to teachers in schools
* Coordinating teachers to use the Smartclass effectively
* Maintaining and monitoring reports
* Training new employees

**2, Krish Offshore Sources India Pvt Ltd| 25th Aug’ 2008 – 9th Jun’ 2009**

**System Administrator**

* Managing Windows server infrastructure
* Troubleshooting Hardware, Network and Software problems
* Webhosting and Cpanel administration
* Configuring and troubleshooting Microsoft Outlook and Outlook Express

**3, Du | 9th May 2007 – Oct’ 2007**

**Network Engineer**

* Configuration of CISCO switches and routers,
* Configuring native VLAN, Internet VLAN, Voice VLAN,
* Domain name registration,
* IP address registration in RIPE organization

**4, GRG Compunet Solution | 6th Jul’ 2005 – 5th May 2007**

**Customer Support Engineer**

* Managing all System administration activities for Windows XP/PRO/VISTA
* Windows NT/2000 under domain and workstation environment
* Configuration and Maintain the Symantec AV Corporate Edition
* Cabling like straight –through, Cross-over
* Configure and Troubleshoot Hubs, Switches, Router, LAN, WAN and TCP/IP Network

**5, Giganet IT Solutions | Aug’ 2001 – Jun’ 2005**

**Customer Support Engineer**

* Computer Assembling and Maintenance
* Installing and configuring peripheral, components and drivers
* Installing software and application

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| *Education Summary* |

* Diploma in computer Hardware Maintenance from Technical Education Board, Kerala
* Pre Degree from Mahatma Gandhi University, Kerala
* S.S.L.C from Board of Public Examination, Kerala

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| *Personal Information* |

Gender : Male

Nationality : Indian

Languages : English, Hindi

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| *Declaration* |

I hereby declare that the above mentioned particulars are true to the best of my knowledge and belief.