**REHAN**

**Rehan.382567@2freemail.com**

**PERSONAL SUMMARY:-**

**An enthusiastic manager with drive, determination and a proven ability to ensure that restaurant operates efficiently and profitably. Having a track record of maximizing guest satisfaction and profitability whilst maintaining high standards of food and service and also present a positive and fashionable image of the business. Extensive knowledge of the hospitality industry, its working practices, recruitment, and pay, conditions of employment and diversity issues.**

**Now looking for a new and challenging managerial position, one which will make best use of my existing skills and experience.**

**QUALIFICATIONS:-**

**2004 - 2007** **Graduation in Bachelor of Commerce (INDIA)**

**2000 - 2003** **Diploma in Hotel Management from, Dehradun, INDIA.**

**1998 - 1999** **10+2 Jamia Millia Islamia New Delhi India**

**WORK EXPERIENCE: 12 Years.**

**Company: -** **Bin Hendi Hospitality LLC,**

**Designation: -** **Restaurant Manager**

**Locations:** **Japengo café Dubai World Trade Centre**

**Duration: -** **18th- April 2016.to Till Date**

**Team Strength: - 30+ Team Member**

**Responsibilities:-**

**Looking after Restaurant FOH and BOH full operation.**

**Ensuring the highest standards of food and beverage service.**

**Keeping control of food and labor costs.**

**Ensuring Health & Safety and also hygiene procedures & standards are maintained.**

**Having an in-depth knowledge of all menus.**

**Responsible for recruiting, training & developing Restaurant staff.**

**Dealing with and resolving customer complaints.**

**Maximizing all business opportunities to drive sales.**

**Communicating with the kitchen staff to ensure efficient food service.**

**Liaising with the Head Chef to discuss and develop the menu.**

**Overseeing client bookings & reservations.**

**Organizing the daily and weekly Duty Roster for the Restaurant’s staff.**

**Ability to create a great atmosphere & be an inspirational host.**

**Monitoring sales and then writing informative reports for the Corporate Office.**

**Responsible for organizing the special order (Breakfast & lunch) and ensuring the prompt service.**

**Maintaining the inventory management system for all the units.**

**Achievements and Goal:**

**Get opportunity to show my talent in different and various outlet to work, ig Café Havana, Joes Beach and Japengo Café**

**Handling 2 outlet in absence of Area outlet Manager.**

**Achieved target sale last year vs. Current year increasing revenue 10% to 12%**

**Get opportunity to meet top management and discussed about the business (monthly Meeting)**

**Previous Experience:**

**Company: -** **Bateel International LLC.**

**Designation: -** **Café Manager**

**Duration: -** **Feb 2010.to Feb 2016**

**Team Strength: - 40+ Team Member**

**Duration: -** **Jan 2007 to Jan 2010**

**Company: -** **Caribou Coffee (Dubai).**

**Designation: - Supervisor (Café In charge)**

**KEY SKILLS AND COMPETENCIES:-**

**Strong motivational and influential people skills.**

**Extensive and relevant knowledge of good Food and Beverage.**

**Enthusiasm for creating delicious food and providing a great service. An eye for detail and the ability to drive consistent brand standards. Experience of managing people and driving business performance.**

**Experience of organizing private functions including parties.**

**AREAS OF EXPERTISE**

**Quality control**

**Catering (Provide food and beverage to meeting room) Strategic planning**

**Health & safety Cost control**

**Customer focused Marketing activities**

**Commercial awareness Customer care**

**HOBBIES:** **Chatting with People. , Playing and watching cricket, and Cooking.**

**PERSONAL INFORMATION:**

|  |  |  |
| --- | --- | --- |
| **Date of Birth** | **:** | **07 June 1983** |
|  |  |  |
| **Gender** | **:** | **Male** |
| **Nationality** | **:** | **Indian** |
| **Marital Status** | **:** | **Married** |
| **Driving License (Dubai) –** | **:** | **Yes** |
| **Languages Known** | **:** | **Hindi, English, and Urdu** |
| **Expected Salary** | **:** | **Negotiable** |

**Personal in charge certified (H.S.S.A.P) &** **First aid Level 2 Certified**