**BHARAT**

**Email:** [**bharat.382988@2freemail.com**](mailto:bharat.382988@2freemail.com)

**A positive thinker and a result-oriented Infrastructure Engineer with proven track record of over 7+ years of expertise in Operations, skills in developing, motivating and managing teams for running successful business process operations with proven ability of achieving Service Delivery and Process Targets.**

**Al Rostamani Communications Pvt Ltd**

**(July 2018 – Present)**

**Client: Etisalat Telecom**

Working as O365 Lead for managing AD and O365 solutions.

**ITBD, Noida**

**(May 2017 –July 2018)**

**Client: Alvareztg.com**

Worked as SME for Exchange Online(O365).

Designing and implementing O365 Architecture as per the business need.

Completed several migration projects that includes 3rd party hosted exchange and exchange on premises.

Worked with migration tools like migration wiz,skykick etc.

Worked as backups admin and good with Axcient tool for creating jobs and maintaining solutions.

**Convergys, Gurgaon (Aug 2016 – May 2017)**

**Client: Microsoft**

Suggested and implemented latest technologies and software solutions.

Administered and supported system backup and disaster recovery processes.

Maintained detailed technical documentation of messaging and system architecture.

Utilized ActiveSync for configuration of mobile messaging services.

Managed MS Exchange servers, AD applications and public folders.

Cutover Migration, Stage Migration & Hybrid Migration.

Active Directory (Installing, configuring, Administering & troubleshooting).

Troubleshooting and configuring DNS, DHCP.

Outlook troubleshooting using SARA, MFCMAPI tools.

E-discovery search creation in O365 for searching lost emails.

Creating retention policies and retention tags in O365.

Troubleshooting mail flow issues in hybrid or cloud only environment.

Worked as L2 engineer and completed migration of 10000 mailboxes from exchange 2010/2013 to O365.

**Accenture Services Pvt Ltd, Gurgaon**

**(May 2014 – June 2016)  
Client: Hilton**

File Replication Service (FRS), Active Directory Services Interface (ADSI),

Active Directory Service Replication, Knowledge Consistency Checker (KCC),Active Directory - Replication Propagation, Site Management

Disaster Recovery of Active Directory

Query, Search, and Troubleshooting Active Directory Tools.

Configuring terminal services/Remote Desktop Services/Remote Desktop Gateway/Remote Desktop License Manager

Directory Service Restore, Authoritative\ Non-Authoritative Restore,

Group Policies, Group Policy Object Deployment

Profound knowledge of Active Directory administration

Extensive technical knowledge of MS Exchange versions:

Exchange 2010

Exchange 2013

Exchange Online

Strong technical acumen of servers for administration purpose:

MS Windows Server 2008R2/2012R2

Thorough understanding of MS products

IIS

Worked with VMware features like High Availability, DRS, Vmotion, Storage V motion and Fault Tolerance

Designed, Installed and Configured VMware ESX/ESXi within vSphere 3.5, 4, 4.1, 5, 5.1

Knowledge in Storage Management, SAN and NAS

Worked on back up tools like StorageCraft, Axcient and managed HA features on cloud.

**HCL Technologies Limited, Noida (July 2013 – March 2014)**

Real time experience on 2008 SQL database.

Preparing SQL scripts to meet the database requirements. (Application specific).

Upgradation of SQL Server from 2005, 2008/R2 to SQL Server 2012.

Installing and configuring SQL Server 2005/2008/2008R2/2012.

Implementing SQL server hardening for best practices.

Hands on experience on the server for application support.

Supporting third party applications to keep a balanced interface support.

Backing-up database and verifying the integrity of backup files.

Automations to help improve delivery

Creating maintenance plans and jobs for automation of the repetitive task.

**Arileo India Technologies Ltd, Noida (Jan 2011 – June 2013)**

Worked as Sr. TSO that includes troubleshooting of DNS, DHCP, ADDS.

**PROFESSIONAL & EDUCATIONAL QUALIFICATIONS**

B .Tech (Bachelor of Technology) from Guru Nanak Dev University, in 2010.

ITIL Foundation Certified.

MCSA/MCITP certified.

Dell Sonic Wall Certified(CSSA Cert)

Mojo Wireless Security Administrator

**Declaration: I hereby declare that above mentioned information is correct in regard to my previous employment and my experience details.**

**Bharat**