

# Hany

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# Career Objective

I am currently looking for a challenging position in IT fields that use my knowledge and increase my experience both technically and personally.

# Education

* **Scholarship of MCIT (**Ministry of Communication and Information Technology**) Track:** Network ManagementandSecurity **May 2014**
* ***MCIT Graduation Project :***

***Planning and implementing the infrastructure of a network solution company***

***Used Technologies:***

***File server, DFS name space &replication, FSRM, Windows server backup,***

***WSUS,ISCSI, WDS, VPN, NAP, NPS, and DHCP Failover***

* **B.Sc. Computer Science**, Faculty of Computers and Information **May 2011**
* ***FCI Graduation Project:***

***How to control computer via mobile***

**Evaluation:** Excellent (93%).

# Work Experience

* **From** December 2014 to present

**Job Title**: IT System Admin

**Work Place:** At **Matajerkom** for trading,Egyptian branch of **thegroup.jo.**

**Job description:** Design and implement windows infrastructure (Active directory, DHCP, DNS, File servers, Print Servers, WSUS, WDS). Design and implement network infrastructure (Switches, Routers, Vlans, CCTV, NVRs, and Monitor Leased line connection (IPVPN) between our branches and HQ), Maintain operation of POS and our retail system, providing daily support for computer network users. Perform daily backup operations, Manage Symantec antivirus and Symantec Backup exec and Veeam, Manage Firewall (Sophos UTM), responsible for writing reports, tracking inventory, evaluating new technologies, negotiating contracts with vendors, and developing contingency plans in case of network failure, Perform daily system monitoring, verifying the integrity and availability of all resources.

* **From** May 2013**to**December 2014

**Job Title**: IT Support Engineer

**Work Place:Mabany for Real Estate Investment**

**Job description:**Responsible of Complete configuration, installation and support of

Equipment in a Microsoft Windows environment like (active directory, file server,

& NAS storage, backup, Mail server, Firewall, SQL server, telephone central's,

Kaspersky server, Print server). Maintaining software applications, service availability

And licensing.

* **From**January 2012 **to** March 2013

**Job Title**: Technical Support

**Work Place:**Information System Branch at Air Defense Forces Command

**Job description:** I worked as a technical support as part of my military service to

Provide the first level of support to all other department

* **From** July 2010**to** November 2011

**Job Title**: Technical Support Engineer

**Work Place:**Elmanara Training Center

**Job description:**configuring hardware and software, Prepare laps for training,

Troubleshoot network connectivity and Cabling, setting up peripherals such as printers

Or routers, repairing equipment, and providing daily support for computer network users.

Training Courses

* ITIL V3 Foundation
* M20410- Installing and Configuring Windows Server 2012
* M20411- Administering Windows Server 2012
* M20412- Configuring Advanced Windows Server 2012 Services
* M20413- Designing and Implementing a Server Infrastructure
* M20414- Implementing an Advanced Server Infrastructure
* M20687- Configuring Windows 8
* M20341- Core Solutions of Microsoft Exchange Server 2013
* M20342- Advanced Solutions of Microsoft Exchange Server 2013
* Microsoft Exchange Server 2010
* Forefront Threat Management Gateway > TMG
* CCNA Routing and Switching
* Comptia Security+ , N +&A +

# Certification

* **MCSE Messaging (**Exchange Server 2013)
* **MCSE Server Infrastructure**
* **MCSA Windows Server 2012**
* **Microsoft Specialist System Center 2012 with Hyper-V**
* **Microsoft Certified Professional**
* **CCNA Routing and Switching**
* **MCIT Ministry of Communication and Information Technology**

**To validate my Microsoft certificate you can access this link:**

# Skills and Framework

* **Operation Systems**
  + **Desktop :** Win XP , Win 7 , Win 8
  + **Server :**Win Server 2003,2008 and Win Server 2012
* **Active Directory, DHCP, DNS, WSUS, WDS, VPN, NAP, Print Server, FSRM, Group Policy,Monitoring.**
* **Firewalls:** TMG, cyberoam,Sophos UTM,….
* **Backup and recovery: Symantec Backup EXEC and Veeam .**
* **Virtualization**
* **Microsoft Hyper V**
* **VMWare VSphereESXi 5**

## Previous Knowledge in Desktop Programming & SQL Database

# Languages

* Arabic: Native.
* English: Very good (Reading, Writing, Speaking, listening)

# Soft skills

* Working under pressure.
* Working independently and as a part of a team.
* Have a good analytical thinking and problem solving skills.
* Fast learner and self-motivated.
* Have good communication skills.
* Creative, practical and helpful when approaching difficulties and problems.

# Personal Data

**Birth Date:** 9th, July 1990. **Military Status:** Completed.