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**ELIAS**

**E-Mail:** [elias.383797@2freemail.com](mailto:elias.383797@2freemail.com)

**PERSONAL DETAILS**

Date of Birth : November.17.1992

Nationality : Ugandan

Civil Status : Single

Gender : Male

Visa Status : Visit visa

Applying for : Waiter

***Career Objective***

To use my talent, acquired skills, knowledge and expertise in delivering innovative solutions and utilizing my communication skills where my experience can be utilized to improve customer satisfaction and to obtain a position that will enable me to use my strong organizational skills, educational background, and ability to work well with people

***WORK HISTORY***

**Company Name:** Golf course hotel Kampala. Uganda  
**Position Held:** Waiter  
**Period:** 2017 NOV – 2018 August  
**Location:**  Kampala, Uganda

**Company Name:** ARC HOSPITALITY  
**Position Held:** WAITER  
**Period:** 2015 – may 2017  
**Location:**  Dubai   
**Company Name:** Antonio’s Grill Restaurant **Position Held: WAITER**

**Period:** 2013 – 2015may  
**Location:**  Kampala, Uganda

**Duties Performed:**

* Providing efficient, trouble free and excellent service by receiving, seating and presenting guests with the menu.
* Taking orders from guests & serving food as per order.
* Estimating the waiting time for guests.
* Monitoring the guest waiting list.
* ensuring that the needs of the guests are met while they are waiting
* Providing excellent customer service
* Greeting patrons once they are seated
* Promoting additional sales by taking opportunities to up-sell, in a manner that is professional and courteous
* printing the guest`s bills with accurate items and prices and settles the guest`s bills as per the mode of payment (Room charge, Cash or Credit Card).

***EDUCATIONAL AND PROFESSIONAL CERTIFICATION***

**Diploma –** Hotel Management; YMCA Comprehensive Institute **2012**