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**PETROS**

E-mail: petros.383825@2freemail.com

Citizenship: Ethiopian

Gender: Male

Date of Birth: 17 August, 1988

Marital Status: Single

Visa:cancellation

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| --- | --- | --- |
| Objective |  | Seeking a challenging and rewarding position in**waiter**with your Company by utilizing my ability to maintain the company’s standards and deliver exceptional services as directed by the supervisor. |
| **Experience** |  | Waiter Oct 15, 2014- Sep16, 2018Damac De'vill de'breezehotelt& appointment**duties and Responsibilities*** + **welcoming gusts**
	+ **Taking orders servingfood and beverages**
	+ **Preparing coffee, tea and different kinds of juices**
	+ **Checking customers enjoyed their foods**

**Sales superviser Jul 2013-apr2014** **Violet general plc Addis Ababa Ethiopia****Duties and responsibilities :*** + **Follow up daily sales**
	+ **Follow up complains**
	+ **Build up company brands**
	+ **Manage sales**

 **sales April 2012-april 2013****violet general plc Addis Ababa Ethiopia****Duties and responsibilities** * + **welcoming and greeting gusts**
	+ **ensure customers gets or meets their needs**
	+ **managing sales**

 Customer Service October 2009- March 22012**BUSKA Tours ,Addis Ababa, Ethiopia****Duties and Responsibilities:** * **Handling customer needs and requirements**
* **Ensuring customer satisfaction by providing all the necessary information’s**
* **Counseling customers which is best for them**
* **Follow up and ensure their satisfaction……..**
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| **Skills** |  | ***Sales and Customer Service**** **Excellent ability to sell merchandize and services**
* **Both Indoor and outdoor sales techniques with proven results**
* **Excellent communication skill and Telephone manner**

***Management**** **Staff training and supervision as well as target Achievement skills**
* **Strong Material and Office management skills**
* **Business development and management skills**
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| **Education** |  | * **Diploma in Marketing and Sales, UU, Addis Ababa, Ethiopia**
* **Certificate from the international management institute, Addis Ababa, Ethiopia**
* **College Preparatory Education Certificate with very great distinction**
* **Senior Secondary School Certificate with very great distinction**
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| **Language skills** |  | * **English: Excellent with a Western accent**
* **Amharic: Native**
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| **KEY COMPETENCIES** |  | * **Enthusiastic, self-motivated and understanding**
* **Excellent customer service skills and articulate and well groomed personality**
* **Creative, patient and persuasive with a strong desire to help people**
* **Leadership and entrepreneurial skills**
* **Exceptional ability to handle flexible environments**
* **Excellent proven multitasking skills**

**Declaration: I hereby declare that the information furnished above is true and correct to the best of my knowledge** |
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