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**PETROS**

E-mail: [petros.383825@2freemail.com](mailto:petros.383825@2freemail.com)

Citizenship: Ethiopian

Gender: Male

Date of Birth: 17 August, 1988

Marital Status: Single

Visa:cancellation

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| Objective |  | Seeking a challenging and rewarding position in**waiter**with your Company by utilizing my ability to maintain the company’s standards and deliver exceptional services as directed by the supervisor. |
| **Experience** |  | Waiter Oct 15, 2014- Sep16, 2018Damac De'vill de'breezehotelt& appointment **duties and Responsibilities**   * + **welcoming gusts**   + **Taking orders servingfood and beverages**   + **Preparing coffee, tea and different kinds of juices**   + **Checking customers enjoyed their foods**   **Sales superviser Jul 2013-apr2014**  **Violet general plc Addis Ababa Ethiopia**  **Duties and responsibilities :**   * + **Follow up daily sales**   + **Follow up complains**   + **Build up company brands**   + **Manage sales**   **sales April 2012-april 2013**  **violet general plc Addis Ababa Ethiopia**  **Duties and responsibilities**   * + **welcoming and greeting gusts**   + **ensure customers gets or meets their needs**   + **managing sales**  Customer Service October 2009- March 22012 **BUSKA Tours ,Addis Ababa, Ethiopia**  **Duties and Responsibilities:**   * **Handling customer needs and requirements** * **Ensuring customer satisfaction by providing all the necessary information’s** * **Counseling customers which is best for them** * **Follow up and ensure their satisfaction……..** |
| **Skills** |  | ***Sales and Customer Service***   * **Excellent ability to sell merchandize and services** * **Both Indoor and outdoor sales techniques with proven results** * **Excellent communication skill and Telephone manner**   ***Management***   * **Staff training and supervision as well as target Achievement skills** * **Strong Material and Office management skills** * **Business development and management skills** |
| **Education** |  | * **Diploma in Marketing and Sales, UU, Addis Ababa, Ethiopia** * **Certificate from the international management institute, Addis Ababa, Ethiopia** * **College Preparatory Education Certificate with very great distinction** * **Senior Secondary School Certificate with very great distinction** |
| **Language skills** |  | * **English: Excellent with a Western accent** * **Amharic: Native** |
| **KEY COMPETENCIES** |  | * **Enthusiastic, self-motivated and understanding** * **Excellent customer service skills and articulate and well groomed personality** * **Creative, patient and persuasive with a strong desire to help people** * **Leadership and entrepreneurial skills** * **Exceptional ability to handle flexible environments** * **Excellent proven multitasking skills**   **Declaration: I hereby declare that the information furnished above is true and correct to the best of my knowledge** |
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