**RESUME**

**ISHAQ**

**Ishaq.384326@2freemail.com**

**EMPLOYMENT HISTORY:**

1. **Company : Al Rajhi Banking & Investment Corp. Saudi Arabia 1993-2004 Job Role: IT Technical Support & Service Engineer**
* Analytical & problem solving of Installation, Configuration, Troubleshooting, Upgrading and Replacing in Computer Hardware, Software, Network, Server, Switches, Routers, Printers, ATM Machines, Microsoft Based Network Platforms (Firewall /Antivirus) system) and other related Network equipments.
* Network Cabling & Connectivity preparation for RJ1, RJ45 & RS 232 etc.,
* Testing and evaluating new technology
* Setting up new users accounts, profiles and dealing with password issues
* Rapidly establishing a good working relationship with customers and other professionals, such as software developers and Explain technical issues clearly.
* Made the floor planning and site preparation of branches automation
* Responsible for installation and maintenance of leased lines, switched data lines, Modem, NTU, Digital Network, DDN, CISCO Switches, Server and ATM Machines
* Troubleshoots, provide with line testing and signal level of leased line circuit in case of any line failure in coordination with STC (Saudi Telecom) & head office engineers.
* Assist and provide needed technical support clients in isolating connection problems
* Installing NIC & other hardware components to the DTA Analogue and Digital Modem
* Troubleshooting baking Software SIB2000 and Rio for Mainframe.
* Installation and configuration of RS6000 Server with AIX operating System & Sun Solaris Operating System on SPARK Server and Client Machines.
1. **Total IT Solutions Co, Bangalore . India, 2005 to 2016**

**Job Responsibility: Proprietor of the Company (IT Technical Support)**

* Sales, Service, Maintenance in Computer Hardware, Software, Network, Server, Switches, Routers, Cables and CCTV Camera, IP Cameras and its peripherals project works done in various hospitals, schools, colleges, commercial & business sectors.

Our customers are

* Sarvodaya Hospital, Nursing College, School, Oriental College, Magadi Main Road, Bangalore, Karnataka. India

**COMPUTATIONAL BACKGROUND & SKILLS:**

* Operating System: MS DOS 5.0, 6.2 Microsoft Window 3.0 to Windows 10
* Office Automation tools: Microsoft Office 95 to up to date And Other Utility Software like Adobe Collections, WinZip, Win-Rar more than hundreds software’s used.
* Installation & Configuration in RS6000 SERVER with AIX Operating System & SUN SOLARIS operating system in SPARK Server & Client Machines.
* Visual Basic 5.0 and Power Builder 5.0
* Solaris Operating System Environment Administration for Version 7.8 & 9

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| **PERSONAL DETAILS:** |  |  |
| Nationality | : | Indian |
| Religion | : | Islam |
| Date of Birth | : | 15th March 1971 |
| Marital Status | : | Married |
| Driving License | : | Having Indian Valid Driving License |
| Health | : | Good Physique and Sound Health |
| Visa Status | : | Visiting visa  |
| Languages Known | : | Tamil, Arabic, English,(Read, Write & Speak) |
|  |  | Kannada, Malayalam, Hindi & Urdu. |
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