**ASHIK**

**Email:** **ashik.387525@2freemail.com**

 **IT NETWORK SUPPORT ENGINEER**

 **Planner Negotiator Analyst Strategy Maker**

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| **ASHIK_KHAN_A_PHOTO** | I am looking for a good position in the field of IT-Network and Desktop Support in a prestigious company where previous skills and capabilities can put to efficient use. I possess effective organizational skills and the ability to supervise a team and develop the final output.Personally, passionate about photography, fashion, digital marketing and social media. |

**CORE COMPENTENCIES**

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| * A+ , N+, CCNA, MCSA,
* ITIL,
* Desktop Support,
* Network Support,
* Installation of all OS platforms and software,
* Proficient PC Networking
* Proficient PC HW maintenance ,
 | * ELV Systems, CCTV, PBX, Biometric, Barriers, IP Phones
* IT Hardware and Software Sales,
* End User Support,
* Structure Cabling, Crimping ,
* Switching, Routing
* Communication,
* Customer Relation,
* Logistic solution,
 | * Applications: MS Office Tools, Office 365, Auto CAD, Adobe Photoshop 7, CS5, CS6 Adobe Light Room, Adobe After Effects, Adobe In Design, Adobe Illustrator, Adobe Create Cloud, , Adobe Premier Clip, Adobe Premier Pro.
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**PROFESSIONAL SNAPSHOT**

**Network Engineer
 Educomp Solutions Ltd | Nov 2014 – Nov 2018**

**Role and Responsibilities:**

Educomp Solutions Ltd is India’s largest integrated IT company .The company is a globally diversified solutions provider for IT requirement in both sales and in services.

* Responsible for network installation and trouble shooting, supervision of system maintenance contracts, setting up the IT infrastructure for new premises, troubleshoot hardware, operating systems, Network Issues.
* Working closely with L2, L3 teams in managing the network and wireless infrastructure.
* Maximize network performance through ongoing monitoring and troubleshooting.
* Manage AVAYA IP phones.
* Firewall administration.
* Installation of IP based CCTV, PBX, and PA/GA.
* Active Directory user account administration.
* Basic administration of SQL.
* Installation of MS products, MS outlook 2007/2010/2013.
* Structure cabling, Crimping, Troubleshooting existing lines.
* Excellent experience working in a web based distributed client server environment, including strong understanding in ITIL first and second line support tasks.
* Remedy and Service now call tracking system to track, log, and manage incidents and service requests.
* Remote accessing end users systems for hardware/software installation and upgrading.

**Network Support Engineer
Anno Domini Info Solutions | Oct 2013 – Nov 2014**

ADIS was established in 2010 and deals with Sales and service of Network and Computer devices.

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**Role and Responsibilities:**

* Provide remote support to on-site engineers and end users/customers during installation
* Establish the networking environment by designing system configuration, directing system installation and defining, documenting and enforcing system standards
* Secure network systems by establishing and enforcing policies, and defining and monitoring access
* Re-engineered existing CAT6 cable plant infrastructure for office expansion and migration from previous network

**PERSONAL DASHBOARD **

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|  **Date of Birth:** 29 Jan 1992 **Education Qualification:**  * **B. Tech** in **Electronics And Communication Engineering** from **Musaliar College Of Engineering And Technology , Pathanamthitta - 2009-13 - 1ST Class**
* **Master Of Business Administration** in **Human Resources** from **Madras University**

 **Certifications:**  **MCITP** **(certified id** E942-4867) **,**  **MCSA (certified id** E943-8070 **)** **Languages:** English, Malayalam, Hindi, Arabic **Nationality:** Indian | **Problem Solving****Skills** **Sales driven** **Target Oriented** **Strengths****Interpersonal Skill****Customer Servicing Skills****Team Player**  |