|  |
| --- |
| HEMALATHA Email: hemalatha.387729@2freemail.com  |

***Objective:***

Seeking a challenging career in an organization where I can harness my abilities to the maximum and reach at the technical zenith of excellence and also to contribute to the maximum of my ability in achieving the long-term goals of an organization.

***Professional Summary:***

* 3.3 years of IT industry experience encompassing multiple skill set.
* Worked at "**IBM India Pvt. Ltd**" as "Software Test Specialist" from July-2015 to Oct-2018.
* Worked on **Mainframes** and **Unix** Testing using Manual and UFT Automation testing.
* Worked as a Quality Analyst for core banking project **Bank Of Montreal** and worked for reputed clients like **AT&T, Anthem(Well point).**
* Proficient in analyzing and translating business requirements to technical requirements.
* Working Knowledge in TDM,Test Scenarios, Test Cases creation and Test Execution.
* Have experience in Sanity testing, **Functional testing**, **SIT** and **UAT**. Strong in database skills- **SQL Server**.
* Have experience in testing Web applications and Web services.
* Extensively involved in Testing VSAM and DB2 applications and has clear concepts of Testing Methodologies.
* Good communication skills, interpersonal skills, self-motivated, quick learner, good team player and enthusiastic to learn new things.
* Expertise in writing Test cases and executing test cases in HP ALM.
* Proficient in logging and tracking Defects in ALM and good understanding of all ALM Modules.
* Have Work experience JIRA, IBM Rational Quality Manager tools.

Skills Profile:

Technical

|  |  |
| --- | --- |
| **Operating System** | Windows,Ubuntu |
| **Environment** | Mainframes,Unix |
| **Database** | SQL,DB2 |
| **Languages** | Core Java, C |
| **Tools** | ALM 11.0,TDP, Rally Dev, IBM RQM ,JIRA,**UFT,** Basic knowledge on Selenium |
| **Softwares** | WINSCP,Connect:Direct, DataRTR,Eclipse |

Functional

|  |  |
| --- | --- |
| **Management and Leadership Skills** | * Ability of setting priorities, delegate, motivate and help in development of colleagues. Coach/Train others to improve their performance, communicate objective and to attain their goals.
* Good communication skills. Good at creating compelling presentations to support goals, inspire others to achieve better results.
* Good collaboration skills. Good at building rapport.
 |
| **Training & Development**  | * Ability to train in Mainframes Testing and way of Testing Documentations
 |

Professional Experience:

***Project 1***

**Project Name** :CFM(Combined Funds Management)

**Client**  : Bank Of Montreal(BMO)

**Organization** : IBM India Pvt.Ltd

**Duration**  : Jan 2017 to Oct 2018

**Testing** :Automation and Manual Testing

**Domain :**Banking

**Environment :**Mainframes

**Database & Tools** : VSAM,DB2,UFT

**Team Size** : 12

**Role**  : Quality Analyst

**Description:** BMO is one of the leading banks in Canada. The Combined Funds Management system (CFM) is a mutual funds processing application which supports the BMO Mutual Funds and Term Investments Lines of Business. CFM system has the capability to handle various types of invest products of BMO including BMO Mutual Funds, BMO Shares thru BMO employee group accounts, External or Third-party mutual funds, Savings and Basic GICs.

CFM system is used by the BMO branches, Call Centre, Investment Services, Broker Services and Groups Services to process transactions for BMO Mutual Funds.

**Responsibilities:**

* Analyzing business and technical requirements to create detailed test cases/scripts.
* Prepared detailed Test Plan & Test Cases by understanding the business logic & user requirements.
* Test the batch/on-line application module(s) to verify whether the changes meet the new business requirements.
* Involved in documenting and maintaining quality process.
* Executing the test cases using UFT scripts through ALM.
* Wrote Test scripts for Regression testing.
* Executing some of the test cases by manually which cannot be automated. Have experience in French language testing in online banking website.
* System testing of all online screens and batch programs.
* Identifying, Reporting and tracking defects in HP ALM.
* Analyzed the data using QMF and Star tool.
* SQLs are written using QMF to query the DB2 database on mainframe.
* Coordinated and updated Daily testing activities to onsite Client team.
* Proactive and effective risk/issues tracking to leadership and status reporting.
* Mentoring new team members and conducting KT sessions.
* Good understanding on the different project Methodologies followed like AGILE, Waterfall.

***Project2***

**Project Name :**LNP(Local Number Portability)

**Client :** AT&T

**Duration :** Mar 2016 to Dec 2016

**Testing** :Manual,Automation Testing & Maintenance

**Team Size** :10

**Domain :**Telecommunications

**Environment :**Unix

**Tools :**Selenium

**Description:** Local Number Portability (LNP) is the ability of a telephone customer in the U.S. to retain their local phone number when switching to another local telephone service provider. Removing the inconvenience of having to get a new phone number when changing service providers increases competition among local service providers. The Telecommunications Act of 1996 mandates LNP. The Location Routing Number (LRN) makes LNP possible. In the future, phone number portability may be extended so that customers can retain their phone number when moving anywhere across the country. LNP and LRNs are supervised by the Number Portability Administration Center (NPAC), operated by NeuStar, Inc., under the appointment of the Federal Communications Commission (FCC).

**Responsibilities:**

* Responsible for writing, reviewing test cases for the new projects or Code Enhancements, test impact projects.
* Identifying, Reporting and tracking defects in HP ALM.
* Performed System Testing, Integration System Testing and Regression testing for the new projects. Involved in UAT.
* Monitoring the instances & database online is up on daily basis using UNIX commands.
* Worked on Deployment activities of New upgrades or change Requests.
* Worked with various interface teams to perform integration testing.
* Training and mentoring the new resources.
* Preparing Test result summary report and Test Status Reports.

***Project3***

**Project Name** : WGS and STAR Membership and Billing Testing.

**Client**  : Well point(Anthem)

**Start Date** :Aug 2015 to Dec 2015

**Testing**  :Manual Testing

**Domain** :Health care

**Team Size** : 8

**Environment** :Mainframes

**Description**: Wellpoint is one of the leading Health insurance Payers in the US market. Wellpoint Group systems (WGS) caters to the need of enrollment and billing applications for its clients and customers. The Primary responsibility of WGS Membership & Billing (M&B) team involves system integration testing of Enrollment and Billing activities on Mainframes platform. Project follows a Monthly/Bimonthly releases involving maintenance and enhancement/project change requests.

**Responsibilities:**

* Understanding the whole Functional Requirement Specifications.
* Test Cases preparation on various test conditions.
* Baseline Test cases after reviewed.
* Reporting and tracking defects.
* Performed System and Integration System Testing.
* Managing test plan, test cases and testing status in RQM.
* Documentation & Preparation of Test Results.

Certifications:

* Basics of Banking by IIBF Institution
* AML & KYC Certification by IIBF

Education Details:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Course of Study** | **Specialization** | **Name of University** | **Year of Completion**  | **Percentage** |
| Secondary School Certificate | - | A P R G H S, Nagireddigudem | 2009 | 94% |
| Pre-University Course | M.Bi.P.C | Rajiv Gandhi University of Knowledge Technologies, Basar | 2011 | 95% |
| B.Tech | Electronics and Communication Engineering | Rajiv Gandhi University of Knowledge Technologies, Basar | 2015 | 89% |

***Extra Curricular Activities***

* Actively taken part in organizing and Science and Technology Fair-2013 as a member of Technical Committee volunteer.
* Participant in NSS activities.
* Organized an event related to management “Ad-Vie” in my University.

Personal Details:

**Languages known :**English, Telugu and Hindi.