

 NAME: **LOBBE**

**Email:** **lobbe.388236@2freemail.com**

**CAREER OBJECTIVE**

* With over four years’(4) experience in customer service, sales associate
* WELLE is a hardworking resourceful and a diligent lady with strong communication skill, patient and time conscious.
* She is seeking a position where her professional experience can be utilized to bring positive impact in an organization.

**KEYS SKILLS**

* Patience
* Attentiveness
* Clear Communication Skills
* Knowledge of the Product
* Ability to Use Positive Language
* Time Management Skills
* Ability to "Read" Customers

**WORK EXPERIENCE**

**2015 – 2017**

**BINT Cosmetics**

**Dubai, UAE**

**Sales Representative (part time)**

Responsibilities

* Evaluate clients’ skin condition and appearance.
* Discuss available treatments and determine which products will improve the clients’ skin quality.
* Remove unwanted hair using wax, sugar or laser treatment.
* Clean the skin before applying makeup.
* Recommend skincare products, such as cleansers, lotions, or creams.
* Teach and advise clients on how to apply makeup and how to take care of their skin.
* Refer clients to other skincare specialists, such as a [dermatologist](https://www.sokanu.com/careers/dermatologist/), for serious skin problems.
* Sterilize equipment and clean work areas.

**2013 - 2014**

**Gelato Ice Cream**

**Dubai**

**Customer Service Agent**

**Responsibilities**

* Have a thorough knowledge of our restaurant
* Deliver professional, courteous, and efficient service to our Guests
* Greet Guests and build rapport by asking questions and initiating conversation
* Offer suggestions by using suggestive selling techniques
* Complete assigned side work and duties
* Present Guests their check and settle payment
* Practice teamwork by helping co-workers
* Train and guide other *Servers*as requested by your Manager
* Perform other task as assigned by your manager

**EDUCATIONAL QUALIFICATION**

* Ordinary level
* Advanced level
* Diploma in nursing

**LANGUAGE SKILLS**

* English
* French