****Kamaryab

## Hospitality Industry = Customer Service

[Kamaryab-392456@2freemail.com](mailto:Kamaryab-392456@2freemail.com)

**Date of Birth**: 04-07-1993

**Nationality:**  Indian

**Marital Status:** Single

**Visa Status:**Visit Visa (Tourist)

**Languages:**English, Hindi

**PROFESSIONAL SYNOPSIS**

### Objective:

ToworkinacompetitiveandchallengingworkingenvironmentwhereIcancontributemyknowledgeandskillforthe growthoftheorganization.

### ProfessionalSummary:

Iamyoung,confidentandreliablepersonwithfullprofessionalcommitment.Icreateafriendlydispositionwithgood senseofhumor.Accustomedtoworkinginfastpacedenvironmentswiththeabilitytothinkquicklyandsuccessfully handledifficultclients.Excellentinterpersonalskills,abilitytoworkwellwithothers,inbothsupervisoryorsupportstaff roles..Combined withmydedication,determination andsmart work shallhelpmeto go upthespecialist ladder.

**CORE COMPETENCIES**

|  |  |
| --- | --- |
| ►Excellent Interpersonal Skills  ►Decision Making  ►Excellent Communication Skills  ►Customer Relations Skills | ►Cross-Cultural Work Environments  ►Problem Solving  ►Excellent Presentation Skills  ►Excellent Team Player |

**ACADEMIC QUALIFICATION**

**SSC (Matriculation)2008**

From U-P Board of india

**I.COM (12TH) 2011**

From U-P Board of india

**Graduation (B.com) 2013**

From Luckhnow University of India.

**PROFESSIONAL EXPERIENCE**

### Arabian Courtyard Hotel & Spa Bur Dubai (Dubai)

**Working as aCaptain(Customer service) (October 11th 2015 – 27-4-2019)**

**Main Tasks and Responsibilities.**

• Greet customers and assist them  
• Ensure guest are serviced within specified time  
• Perform shift closing tally cash & credit card settelment  
• Complete closing duties

**Previous experience**

**Levi’s Showroom(Lucknow,India)**

**Worked as Saales associate(December 1st 2013 till june 2015)**

**Objectives:**

* Welcoming guestwith warm Greet
* Ask guest wot they need show atleast 3,4 variety
* Provide in Depth product knowledge benefits,over all value
* Cross sell and encourage beneficial product add- ons
* Promote current sale and promotions
* Handle customer complains in professional manners
* Organize and replenish front stock help merchandize store
* Maintain stock and monthly inventory
* Contribute to team efforts to achieve sales goal
* Performing cashiering cash and credit card

**TECHNICAL SKILLS**

MS-Office (Word/Excel/PowerPoint)

Internet & Emailing

Point of Sale Knowledge

* Computer literate.
* Flexible
* Self-motivated, goals oriented and proactive.
* Team player

Ability to acquire and apply job skills quickly

**Activities and Interest**

* Playing Games
* , Exploring of Internet

**Declaration**

* In the view of above, I request to you to consider my case for employment in your organization and assure you that I will perform duties to the entire satisfaction of my superiors, if given a change to serve under your organization.