**ALLAN**

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| ***Network Administrator*** | . |
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***Personal Summary*** I am a capable Network Administrator who has a high degree of technical competence, a strong learning aptitude and an excellent work ethic. I feel I have what it takes to coordinate the installation and connectivity of an organization IT assets. I have a solid understanding of network protocols such as DHCP, DNS, SMTP and HTTP, and am someone who has the ability to work under the pressure of high standards and strict deadlines. If you are looking for someone who can support a company’s computer networks, and thereby enabling them to gain a competitive advantage over competitors. Then look no further than me, as I am confident in my ability to meet your expectations. Furthermore, as an articulate communicator, I have the ability to influence people at every level by ensuring that issues are discussed, conflicts are resolved and the best solutions are delivered. Right now I would like to join a growing company that wants to recruit proven, ambitious and experienced IT people.

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| ***Areas of Expertise*** • | Building networks | • | Cisco Firewall | • | Cisco Switches |
| • | Connectivity troubleshooting | • | Content switching | • | Content switching |
| • | Data backups | • | Data Centre management | • | Infrastructure redesigns |
| • | IT service management | • | Network appliance | • | Network equipment |
| • | Network management | • | Network performance tuning | • | Network redundancy |
| • | Network security | • | Network switching | • | Network topology |
| • | Operating system migrations |  |  |  |  |

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| ***Work Experience*** | **NETWORK ADMINISTRATOR** | August ,2011-to-Present |  |
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|  | **Employer: Tanzania Police Force** |  |  |
|  | · | Run and configure network cables, troubleshoot connectivity issues, create users and configure |  |
|  | other related issues |  |  |
|  | · | Install Windows 2000, configure IP addresses, network printers |  |  |

· Provide users’ technical support, analyze and troubleshoot problems that cause operational

delays

* Technical network/system design including Tanzania Police Force MPLS-VPN Devices configuration, Collecting switch details, switch utilization reports
* Hardware and software support for the systems and activities devices in our network
* Management of technical and structural Tanzania Police Force facilities
* Monitoring and troubleshooting Tanzania Police Force MPLS-VPN Network
* Provide looping to retain connectivity, in case of any major physical media breakdowns
* Network and System availability management
* Planning & scheduling the network down time for various upgrades and Maintenance

***Professional Skills*** • Ability to adapt to changes in technology.

* Ability to read and interpret IT documents.
* Ability to read, analyze and interpret technical instructions and manuals.
* Ability to support voice and video applications.
* Building, configuring and maintaining Linux servers.
* Can function successfully in both team and independent work environments.
* Can provide first and second level support to end users.
* Comprehensive understanding of Local Area Networking.
* Hardware and software debugging.
* Identifying the root cause of a problem.
* Installing rack mounted equipment.
* Knowledge of Cisco network hardware and software.
* Knowledge of Local Area Network technologies from a support perspective.
* Knowledge of Network Security and Microsoft Exchange administration.
* Monitoring usage to determine access security.
* Thorough understanding of network and routing protocols such as TCP/IP, DNS, DHCP, OSPF and BGP, SMTP, NFS and SIP.
* Up-to date knowledge of emerging tools and technologies.
* Willing to travel and work out of hours.

***Personal Skills*** • Ability to change with practice.

* Always aiming high.
* A good listener and talker who can hold a conversation with complete strangers.
* Always in a positive state of mind.
* A quick thinker who is able to make fast decisions.
* Always choosing the right competent and reliable person to delegate to.
* Capable of forming judgments and then sticking to them when under pressure from those not so well informed.
* Accomplishing a job with a minimum expenditure of time and effort.
* Ability to concentrate for long periods of time.
* Able to withstand pressure when holding to an opinion whilst understanding differing points of view.
* Able to carry out repetitive and boring duties in an enthusiastic manner.
* Able to inspire confidence and loyalty in others.
* Able to take constructive criticism from others.
* Able to think in new ways to get things done.
* Approaching issues from multiple perspectives.
* Ability to work in harmony with others and to contribute to a pleasant working environment for all concerned.

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| ***Education*** | Institute of Accountancy Arusha, Arusha, Tanzania | September 2006 - December 2009 |  |
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|  | Advanced Diploma in Information Technology |  |  |
|  | Tanga Technical Secondary School, Tanga,Tanzania | March 2004 - March 2006 |  |
|  | Advance Certificate of Secondary Education( Physics, Chemistry and Advance Mathematics) |  |
|  | Ifakara Secondary School, Morogoro,Tanzania | January 2000 - November 2003 |  |
|  | Certificate of Secondary Education( Arts and Science) |  |  |
|  | UTL Technologies Ltd, Bangalore, India | June 2015 - September 2015 |  |

Certificate in Networking (A+,N+,CCNA,MCSE Windows Server 2012)

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| ***Hobbies*** | Allan Andrea Kihula is a natural number cruncher and in his spare time enjoys doing activities that |
|  | involve figures and statistics. |
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