**RAYMOND**

E-mail: [Raymond-393868@2freemail.com](mailto:Raymond-393868@2freemail.com)

**PROFILE**

A highly competent and organized professional with excellent problem solving skills, always seeking to improve quality & efficiency of service delivery, incorporate new technologies, ensure business continuity and consistently meet deadlines.

**OBJECTIVE**

I desire to be part of an organization that offers a competitive, innovative working environment with a career progression path.

**CAREER SUMMARY**

**Business Development Partner– UGANDA June 2019- Todate**

* Consultancy for defensive driving and other recruitment services.
* Defensive training programme coordination.
* Information Technology Consultancy.
* Keeping an updated social media interactive platform.

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| **Director** | **2016- 2019** |

* Lead consultant
* Business Development and general administration.
* Sales and marketing of FMCG products.

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| **Technical sales Manager** | **2010- 2015** |

* Sales, setup, configuration, of Internet Connectivity Equipment.
* Customer support.

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| **Computer Trainer** | **2007-2009** |

* ICT Lecturer and head of ICT department.

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| **Help Desk Support** | **2005- 2007** |

* Identifying and escalating calls appropriately.
* Maintenance and troubleshooting of Servers, PCs and Laptops, staff training, Software Installation.
* Technical sales support of Internet equipment and remote configuration.

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| **Teacher** | **2002-2004** |

* Computer Teacher for Form 1-3

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| **QUALIFICATIONS & PERSONAL DEVELOPMENT** | | |  |  |  |
| **Professional Training** | |  | **Provider** | **Year** |  |
| Huawei HCIA Course | | | Huawei iLearnigX | Current |  |
| Cisco Certified Network Associate(CCNA) | | | Cisco Networking Academy | Current |  |
| HP Accredited Platform Specialist(APS) | | | Prometric | 2008 |  |
| HP Accredited Integration Specialist (AIS) | | | Prometric | 2008 |  |
| Bachelors Degree in Information Systems & Technology | | | Makerere University | 2002 |  |
| Driving Proficiency | | | Rocky Driving School | 2000 |  |
| **PERSONAL INFORMATION** | | |  |  |  |
|  |  | | **Nationality:** Kenyan |  |  |
| **DOB:** 07.18.1979 | | |  |  |
|  | | | **Marital Status:** Married |  |  |
|  | | | **Referees**: Available on request |  |  |