**SARATH**

E-Mail : sarath-393881@2freemail.com

Visa Status : Visit Visa

Expiry Date: 19-October- 2019

**Career objective:**

 To learn and function effectively in an organization and be able to deliver to the bottom-line .

 To constantly upgrade my knowledge and skills and make a difference in whatever I do.

**Academic profile:**

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| **Course** | **Institution** | **University/Board** | **Year of passing** | **Grade/ Class** |
| B.E (ECE) | Udaya School Of Engineering,Nagercoil, KK Dist. | Anna University | 2012 | **67.7%****CGPA** |
| 12th standard(HSE) | SMV HSS Trivandrum | Kerala State | 2008 | **72%** |
| 10th standard(SSLC) | SMV HSS Trivandrum | Kerala State | 2006 | **76%** |

**Tools and applications :** CCNA , MS Excel, MS Word, MS PowerPoint

**Operating systems :** Windows XP, Windows 7, SERVER 2012, OS installation, Printer

**Implant Trainings :** Completed training in KELTRON Industries

 **PROJECT :** Secured transmission of datas through wireless video streaming

**WORK EXPERIENCE: 5 Years**

|  |  |  |
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| **POSITION** |  | **DURATION** |
| **Field Support Engineer** |  | **2013-2014** |
| **CCTV technician** |  | **2015** |
| **Technical Support** |  | **2016-2017** |
| **System/Service Analyst** |  | **2017-2018** |
| **Installation & Support Engineer** |  | **Going On** |

**JOB PROFILE**

* SQL DB creation by scripts provided by the developers, WEB application & Services installation which integrated with RFID hardware sensors.
* Installation of Operating systems,Printers, IIS, SQL Express, Different services like Middleware, LLRP Cloud service, RTLS engines.etc.
* Thing hub tools management in order to configure the hardware sensors and readers to the system.
* **CISCO** Router Switch configurations ,IPV4 subnetting , V LAN and Trouble shoot.
* Knowledge in OSI layer model IP addressing, Subnetting , ACL.
* Knowledge in routing concept like Static, Default routing , RIP V1/2, EIGRP and OSPF.
* Knowledge in Switching concept like V LAN, Trunking , Frame relay
* Site verification of **ATM** to make sure feasibility in order to avoid LOS issues of **ATM** wireless network connection.
* Installation and service of ATM VSAT.-(Replacing RFT, LNB as well as cable if there is any issue found.)
* Configuring Modem with particular frequency depends up on site latitude as well as longitude, aligning antenna to get peak signal.
* Strong understanding of ARS Service Management Tool (ASMT).
* Do Problem analysis coordinating different teams.
* Send out the relevant reports at the end of Daily review meeting.
* Email communications to stakeholders giving details of the Problem and Executive
* Communications as required. Domain ITS (Intelligent Transportation System) & IT service management. Problem/Incident management.
* Identifying incidents and its impact, Incident investigation and diagnosis.
* Informing stakeholders in Netherlands& India via Call & Mail regarding an incident or problem. Administering 15 Live Projects, in Whole Netherlands & India.
* Takes incident resolution actions to restore service to customers. Monitoring Incident details, including the Configuration Items affected.
* Detection of possible Problems proactively and the assignment of them to the Problem Management team. Monitoring the status and progress towards resolution of assigned Problems.
* Technical support of Amcrest , Foscam surveillance cameras (CCTV), DVRs & NVR
* Knowledge in RBH CW100 Access Control, SMATV and Gate barriers.
* Take remote access to the computer and do the settings like making camera as wireless, DDNS access mobile app configuration and all.

**Personal profile:**

**Name :** SARATH

**Age and Date of birth :** 29 yrs, 5-Aug-1990

**Gender**  **:** Male

**Nationality :** Indian

**Mother Tongue** **:** Malayalam

**Languages :** Malayalam, English, Hindi, Tamil

**Personal strengths:**

* Optimistic and confident about my abilities
* Good decision maker
* Good team player
* Leadership

**Declaration:**

 I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

**Place :**

**Date : SEP 19** (**SARATH)**