

**Mohsin**

**Email:** [**mohsin-394995@2freemail.com**](mailto:mohsin-394995@2freemail.com)

**Visa Status : Work Permit**

**CAREEROBJECTIVE:**

I would like to pursue a challenging career and strive hard to acquire knowledge and achieve higher grounds in the ever growing and innovative field of Networking. My areas of expertise include

Network & System Administration, NOC Administration and onsite technical support involving software and hardware

**CAREER PROFILE/SKILLS:**

* **Helpdesk/Technical Support**
* **Data Recovery**

**PROFESSIONAL WORK EXPERIENCE:**

**Organization:**

(Construction Company in Dubai)

**Tenure:**  19–May-2015 till Present

**Designation:** IT Support Engineer

**Responsibilities:**

* Administering, configuring and troubleshooting of Windows 2012/2008 Server.
* Dealing with hardware and application support queries and issues reported to the support desk and escalated to the Desktop Support Administrator
* troubleshooting system and network problems and diagnosing and solving hardware or

software faults.

* Thorough understanding and experience of TCP/IP based networks.
* Installation of CCTV IP camera.
* Installation printers through network.
* Installation, Configuration all Printers.
* Managing Data Backups and Restores
* Installing and configuring computer hardware operating systems and applications.
* Monitoring and maintaining computer systems and networks.
* talking staff or clients through a series of actions, either face-to- face or over the telephone, to

help set up systems or resolve issues.

* Working continuously on a task until completion (or referral to third parties, if appropriate
* Installation of Biometric machine.
* Bitdefender gravity zone Server, handling bitdefender gravity zone control console.
* Managing all routers and wireless router.
* Setting up new usersaccounts and profiles and dealing with password issues.

**Organization:** **in Hyderabad, India**

**Tenure:**  January 2013 to September2014

**Designation:** System Engineer

**Responsibilities:**

* + Duties involved managing and maintaining the Workgroup of the company, maintaining the hardware,

and supporting end users day to day activity.

**ACADEMIC EDUCATION:**

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| --- | --- | --- |
| **DEGREE/CERTIFICATION** | **EXAMINING BODY:** | **YEAR** |
| Bachelor of Computer Science | Osmania University | 2013 |

**CERTIFICATION/ ADDITIONAL SKILLS:**

* MCITP 2008 Server

**PERSONAL INFORMATION:**

**Date of Birth** : 9-June-1991

**Driving License** :UAE