**RAFIK**

**System Engineer with India Experience**

D.O.B.: 04-Jun-1992

Nationality: India

Location: Mumbai, India

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**OBJECTIVE**

To be an Integral part of a growing organization and be instrumental in the success of the IT division. I would like to secure a position as a Systems professional that will challenge my skill and utilize my strong leadership, analytical and problem solving abilities, and to excel in this progressive networking environment to my potential.

# EDUCATION

**GSS College**, Mumbai, Maharashtra, India

B.Com March 2013

# LANGUAGES

**English –** Excellent reading, writing and speaking

**Hindi –**Excellent reading, writing and speaking

**TECHNICAL QUALIFICATION:**

**COMPUTER KNOWLEDGE:**

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| **Computer Exposure**  | **Operating Systems :** Windows 98Se  Windows 2000 Professional Windows XP, Windows 7&10.**Word Processor:**Office 2000/XP/2003/2007/2013.**GroupWise :**  Configuring Novell GroupWise 7.**Mail server :** Microsoft Exchange Server. |
| **Hardware & Networking Skills** | ● Assembling and Maintenance of HP, IBM, Dell & Assembled PC’s & Laptops.● Detecting and Resolving critical Hardware failure.● Installation of various operating systems like windows 98,  Windows 2000 Professional, Windows XP & Windows 7.● Configuring Network resources, updating windows & weekly Antivirus updates.● Managing LAN connectivity.● Maintaining Projector.● Installation and Troubleshooting of different types of Printers and Scanners.  |
| **Professional Experience** | **Company: -Genius Consultants Ltd.****Web.:www.geniusconsultant.com** **FMS Engineer - Hardware & Networking. (April 01 2014 to 30 March 2017).****Experience :- 4.5 Years****VISHAY SEMI-CONDUCTOR INDIA LTD, MUMBAI.**An ISO: 9001:2000, ISO: 14001:2004 & OHSAS: 18001:1999 Company* Responsible for technical support operations in high volume, coordination of technical issues with support team involving network, hardware and operating systems Installation, reconfiguration and up-gradation of computer software’s and desktops.
* Responsible for training and administration of system technicians.
* Day to day activities involve Network monitoring, maintaining 99% up time of live network.
* Consult with senior executives on future technology issues involving connectivity for LANs, WANs and other applications.
* Maintaining Inventory of IT assets.
* Taking backup through Symantec Backup Exec.
* Installation, configuration and troubleshooting of Microsoft Outlook.
* SAP Client installation.
* Configuring wireless access points and various types of modems.
* Worked in Windows 7 ,Vista , Windows XP / Office 2007 project.
* Monitor system logs and activities on servers.
* Participated in re-cabling the network infrastructure in 4 of the company buildings.
* Provide Desktop Support for all office workstations.
* Co-ordinate with 3rd party support for printers.
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| **Professional Experience** | **Experience:-****Hardware and Network company in India. (April 2017 – Till Present).****System Engineer** **Responsibilities :-*** New Device Label for D67 Product family Database store.
* Trouble shooting Desktop and Laptops.
* Installation of windows 2003, configuring DNS, DHCP and Active directory.
* Worked in Windows 10, Office 2013 project.
* Handel Win Server 2008 User Group administration.
* Maintaining better Co - ordination between the team members.
* Good knowledge of identifying and solving problems and enjoy working in a team.
* Troubleshoot Network connectivity (LAN) issue.
* Installation of anti-virus on desktop and remove virus.
* Desktop configuration – Network, mail client, internet etc.
* Co-ordinate with vendors for support.
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# OTHER INTERESTS

Bike Riding, watching YouTube videos, etc…

**THANKS**

**RAFIK**