**RAFIK**

**System Engineer with India Experience**

D.O.B.: 04-Jun-1992

Nationality: India

Location: Mumbai, India

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**OBJECTIVE**

To be an Integral part of a growing organization and be instrumental in the success of the IT division. I would like to secure a position as a Systems professional that will challenge my skill and utilize my strong leadership, analytical and problem solving abilities, and to excel in this progressive networking environment to my potential.

# EDUCATION

**GSS College**, Mumbai, Maharashtra, India

B.Com March 2013

# LANGUAGES

**English –** Excellent reading, writing and speaking

**Hindi –**Excellent reading, writing and speaking

**TECHNICAL QUALIFICATION:**

**COMPUTER KNOWLEDGE:**

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| **Computer Exposure** | **Operating Systems :** Windows 98Se  Windows 2000 Professional  Windows XP, Windows 7&10.  **Word Processor:**Office 2000/XP/2003/2007/2013.  **GroupWise :**  Configuring Novell GroupWise 7.  **Mail server :** Microsoft Exchange Server. |
| **Hardware & Networking Skills** | ● Assembling and Maintenance of HP, IBM, Dell & Assembled PC’s & Laptops.  ● Detecting and Resolving critical Hardware failure.  ● Installation of various operating systems like windows 98,  Windows 2000 Professional, Windows XP & Windows 7.  ● Configuring Network resources, updating windows  & weekly Antivirus updates.  ● Managing LAN connectivity.  ● Maintaining Projector.  ● Installation and Troubleshooting of different types of Printers and Scanners. |
| **Professional Experience** | **Company: -Genius Consultants Ltd.**  **Web.:www.geniusconsultant.com**  **FMS Engineer - Hardware & Networking. (April 01 2014 to 30 March 2017).**  **Experience :- 4.5 Years**  **VISHAY SEMI-CONDUCTOR INDIA LTD, MUMBAI.**  An ISO: 9001:2000, ISO: 14001:2004 & OHSAS: 18001:1999 Company   * Responsible for technical support operations in high volume, coordination of technical issues with support team involving network, hardware and operating systems Installation, reconfiguration and up-gradation of computer software’s and desktops. * Responsible for training and administration of system technicians. * Day to day activities involve Network monitoring, maintaining 99% up time of live network. * Consult with senior executives on future technology issues involving connectivity for LANs, WANs and other applications. * Maintaining Inventory of IT assets. * Taking backup through Symantec Backup Exec. * Installation, configuration and troubleshooting of Microsoft Outlook. * SAP Client installation. * Configuring wireless access points and various types of modems. * Worked in Windows 7 ,Vista , Windows XP / Office 2007 project. * Monitor system logs and activities on servers. * Participated in re-cabling the network infrastructure in 4 of the company buildings. * Provide Desktop Support for all office workstations. * Co-ordinate with 3rd party support for printers. |
| **Professional Experience** | **Experience:-**  **Hardware and Network company in India. (April 2017 – Till Present).**  **System Engineer**  **Responsibilities :-**   * New Device Label for D67 Product family Database store. * Trouble shooting Desktop and Laptops. * Installation of windows 2003, configuring DNS, DHCP and Active directory. * Worked in Windows 10, Office 2013 project. * Handel Win Server 2008 User Group administration. * Maintaining better Co - ordination between the team members. * Good knowledge of identifying and solving problems and enjoy working in a team. * Troubleshoot Network connectivity (LAN) issue. * Installation of anti-virus on desktop and remove virus. * Desktop configuration – Network, mail client, internet etc. * Co-ordinate with vendors for support. |

# OTHER INTERESTS

Bike Riding, watching YouTube videos, etc…

**THANKS**

**RAFIK**