**Kemish**

**Email Id:** **kemish-397287@gulfjobseeker.com**

**Profile**

A multi-skilled, hardworking and efficient Customer Service with a proven track record of ensuring the smooth functioning and running of all sales activities. Able to follow standard operating procedures and work in a methodical and tidy manner.

**Objectives**

 Enthusiastic and energetic individual seeking sales associate position utilizing my 2 years of experience providing a positive shopping experience to diverse customers. Excellent track record of effective merchandise presentation, prompt and courteous customer care, persuasive selling skills and accurate transactions.

**Work Experience**

 Position : Sales Associate

 Duration: 2 years

**Accomplished Duties & Responsibilities**

* Greeted customers, responded to questions, improved engagement with merchandise and provided outstanding customer service
* Achieved established goals
* Directed customers to merchandise within the store
* Increased store sales
* Maintained superior product knowledge
* Maintained an orderly appearance throughout the sales floor
* Introduced promotions and schemes to customers
* Always kept updated about the knowledge of the company products, services and policies
* Handled customer complaints
* Turned a frustrated customer into a happy customer, while adhering to company policies
* Maintained a professional appearance
* Cooperated with other co-workers to ensure smooth customer service
* Maintained perfect attendance during my working period

**Academic Qualification**

* S.L.C. From the Board of Nepal (with distinction)
* +2 passed.

 **Trainings**

* Customer Handlings & Satisfaction training
* Cost Control training
* Work space cleaning training
* Customer Psychology training

**Skills**

* Good communication skills
* Fluent spoken and written English
* Self-confident and leadership skills
* Good knowledge of Ms-Word
* Fast typing ability
* Solution finding ability

**Personal Details**

 Name: Kemish

Date of Birth: 19th Nov, 1993

Place of Issue: Nepal

Religion: Hindu

Marital Status: Single

Visa Status: Visit

**Conclusion**

 I hereby attest that the above information is true to the best of my knowledge and belief.

**Kemish**