**CURRICULUM VITAE**

**PERSONAL INFORMATION**



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| --- | --- | --- | --- |
| Name | : |  | **EPIPHANIE** |
| Visa Status | : |  | Husband Visa |
| Gender | : |  | Female |
| Nationality | : |  | Cameroonian |
| Marital Status | : |  | Married |
| Email | : |  | **Epiphanie-397658@gulfjobseeker.com** |
| Address | : |  | Abu Dhabi |  |
| Language | : |  | English & French |
| Position : |  |  |  |  |
|  |  | **CLEANER/HOUSEKEEPING** |

**Professional Summary**

Hardworking and dependable Cleaner has excellent leadership skills and the ability to effectively communicate with crews corporate management and clients. Has a client-focused approach and observes principles of good customer service delivery and more than 1year of active Cleaning Supervisor experience.

**Core Qualifications**

* Excellent supervisory skills
* Extensive knowledge of successful cleaning crew management
* Good interpersonal and oral communication skills with people at all levels
* Understanding of safety and sanitation standards and guidelines
* Excellent crew monitoring
* Strong dedication to enforcement of company policies
* Client-focused and ensures cleaning crews deliver good service

**Working Experiences**

**Cleaner**

**Duration: 1year**

**RESPONSIBILITIES:**

* Emptying waste bins or similar receptacles, transporting waste material to signaled collection points.
* Sweeping floors with brushes or dust control mops.
* Mopping floors with wet or damp mops.
* Suction cleaning carpeted areas and “spot” cleaning carpets.
* Using electrically powered scrubbing and polishing machines to scrub, p olish and spray clean floors (after receiving proper instruction and trainin g).
* Using electrically powered pick up machines, to dust, damp wipe, wash or polis h furniture, ledges, window sills, external surfaces of cupboards, radiators, shelv es and fitments.

**Hotel Room Attendant**

**HOTSPOT BOTANIC GARDEN Hotel LIMBE**

**Duration: 3years**

**Responsibility:**

* Maintained hotel locker rooms lounges and back of house areas
* Supplied guests with extra towels and toiletries when requested
* Informed supervisor when supplies were low
* Replenished guest supplies and amenities
* Cleaned and returned vacant rooms to occupant-ready status
* Operated incinerators and trash compactors to dispose of garbage
* Stocked toilet tissue and paper towels as well as other restroom supplies
* Cleaned the exterior surfaces of lighting fixtures including glass and plastic enclosures
* Spot cleaned carpets using industrial carpet cleaner
* Emptied and cleaned all waste receptacles
* Hand dusted and wiped clean hotel furniture fixtures and window sills
* Removed finger marks and smudges from vertical surfaces including doors f rames and glass partitions

**Education**

High school certificate

**DECLARATION:** I certify that all the information above is correct and referenceare available if they are needed hoping that my experience will be useful to you.